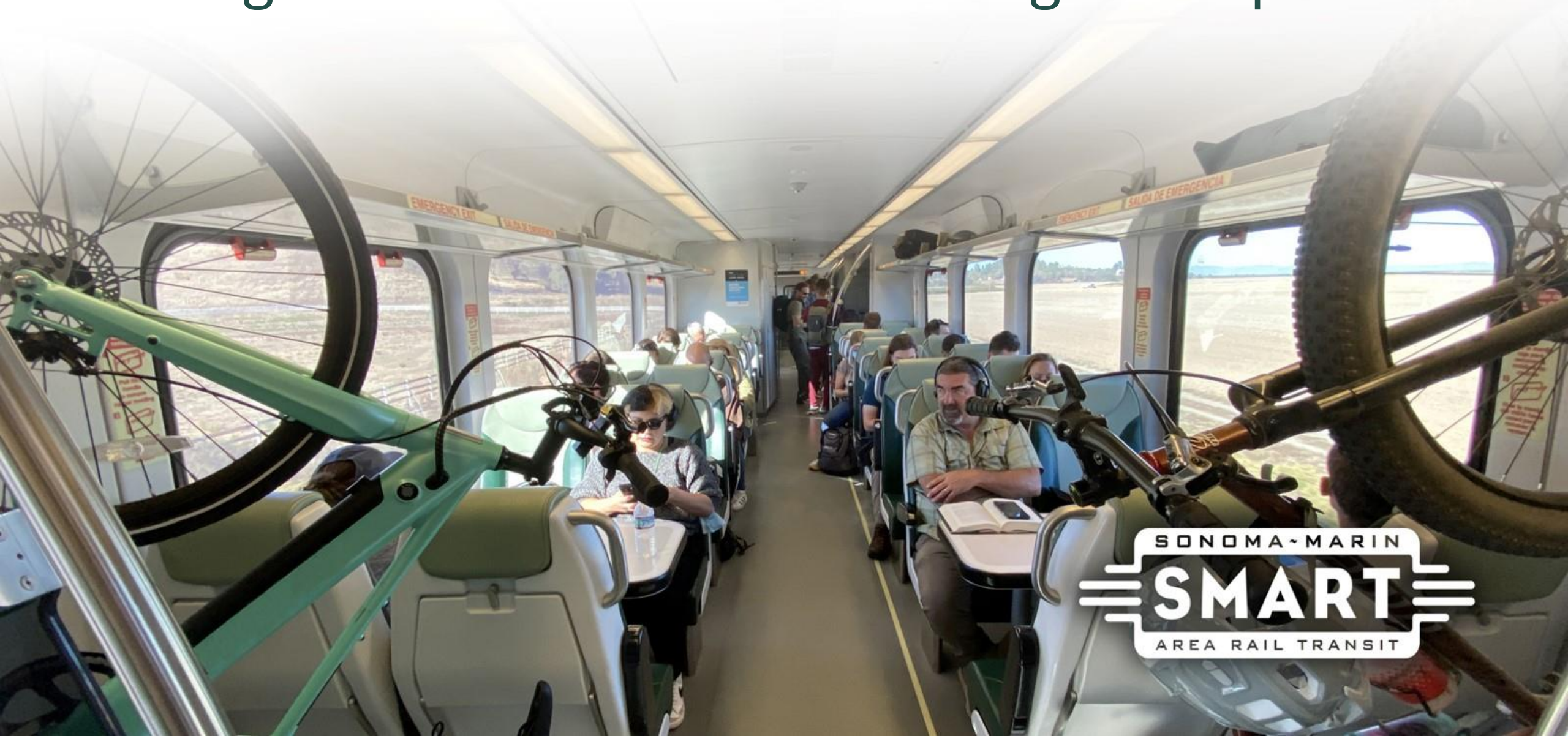


SMART Board of Directors

Agenda Item 5: General Manager's Report



General Manager's Report

- Contracts/Procurements over \$100K
- Ridership Report
- Healdsburg Update
- Construction Update
- New Wayfinding/Real-Time Signage
- Announcements
- SMART Awards
- Quarterly Awards
- Questions



Contracts/Procurement over \$100K

AMENDMENTS / CHANGE ORDERS

CONTRACT # / PO #	COMPANY NAME	ACTION	DESCRIPTION	AMOUNT INCREASED	NEW CONTRACT AMOUNT
OP-PS-21-003	Precision Wireless Service	Executed Amendment 2	Maintenance and Technical Support Services for SMART's Land Mobile Radio System	\$30,000.00	\$150,000.00

- Executed Amendment No. 2 to Contract OP-PS-21-003 with Precision Wireless Services
- Agreement provides for maintenance and technical support for SMART's Land Mobile Radio System
- This Amendment increases the not-to-exceed amount by \$30,000 for a new total not-to-exceed amount of \$150,000.00.

Contracts/Procurement over \$100K

CONTRACTS / PURCHASE ORDERS				
CONTRACT # / PO #	COMPANY NAME	ACTION	DESCRIPTION	AWARD AMOUNT
OP-SV-24-006	Knorr Brake Company, LLC	Awarded Contract	Overhaul and Upgrade Services of (23) Master Controllers onboard SMART's Diesel Multiple Units	\$192,000.00

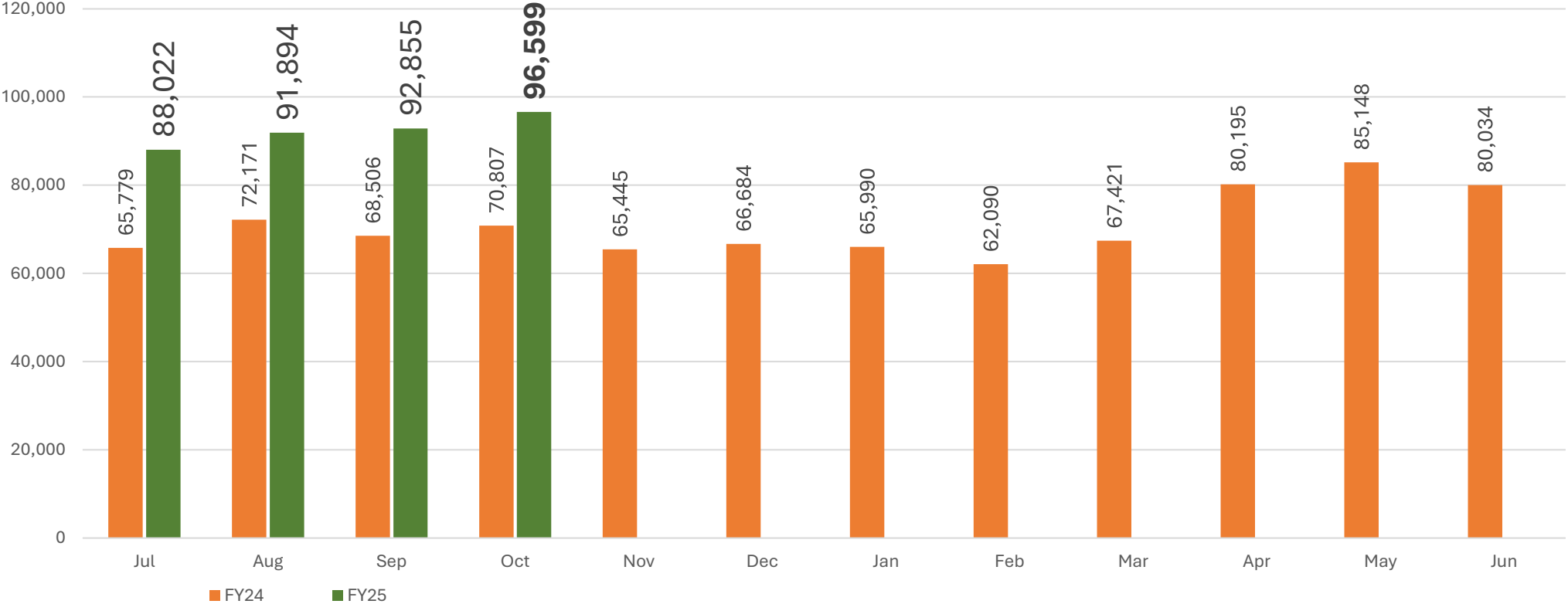
- Executed Agreement OP-SV-24-006 with Knorr Brake Company
- Agreement is a sole-source negotiated contract that provides for overhauling and upgrading of 23 Master Controller units onboard the trains
- The not-to-exceed amount authorized under this Agreement is \$192,000

SMART Ridership (Monthly)

October ridership = 96,599

New SMART Monthly Record!

- 36% higher than Oct 2023



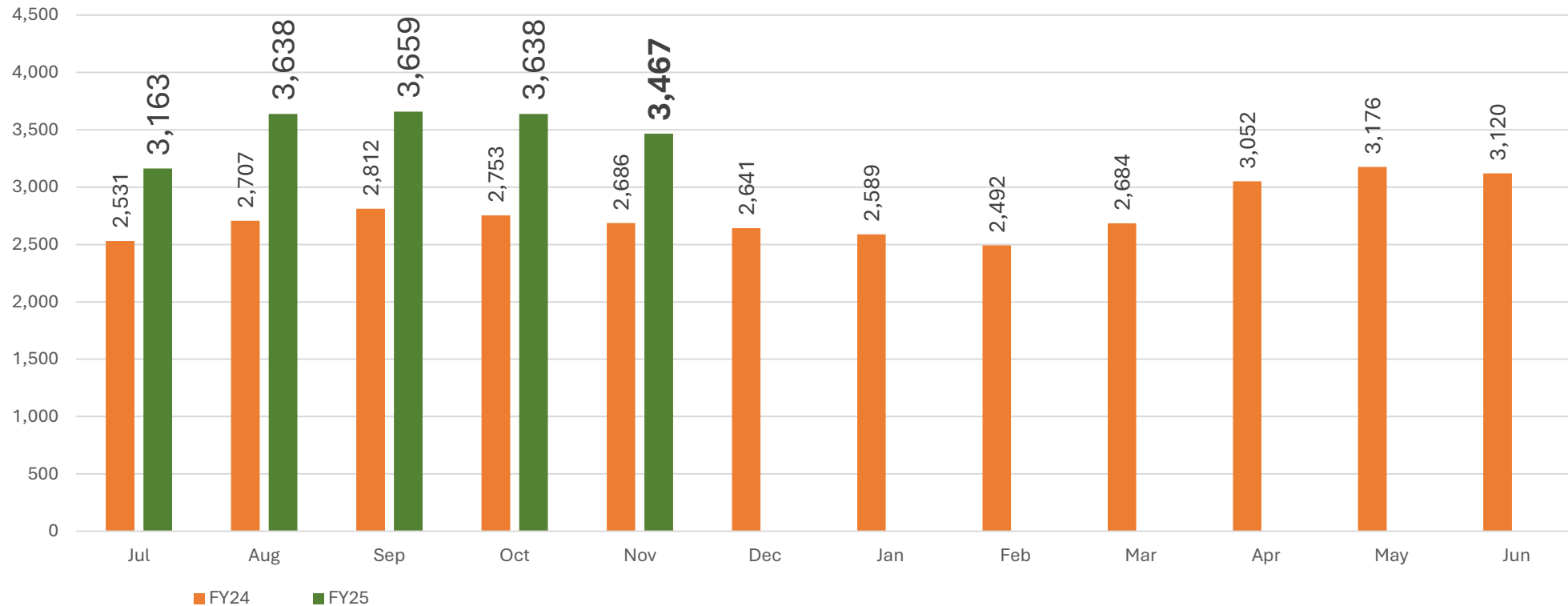
Average Weekday Ridership

October Average Weekday ridership: 3,638

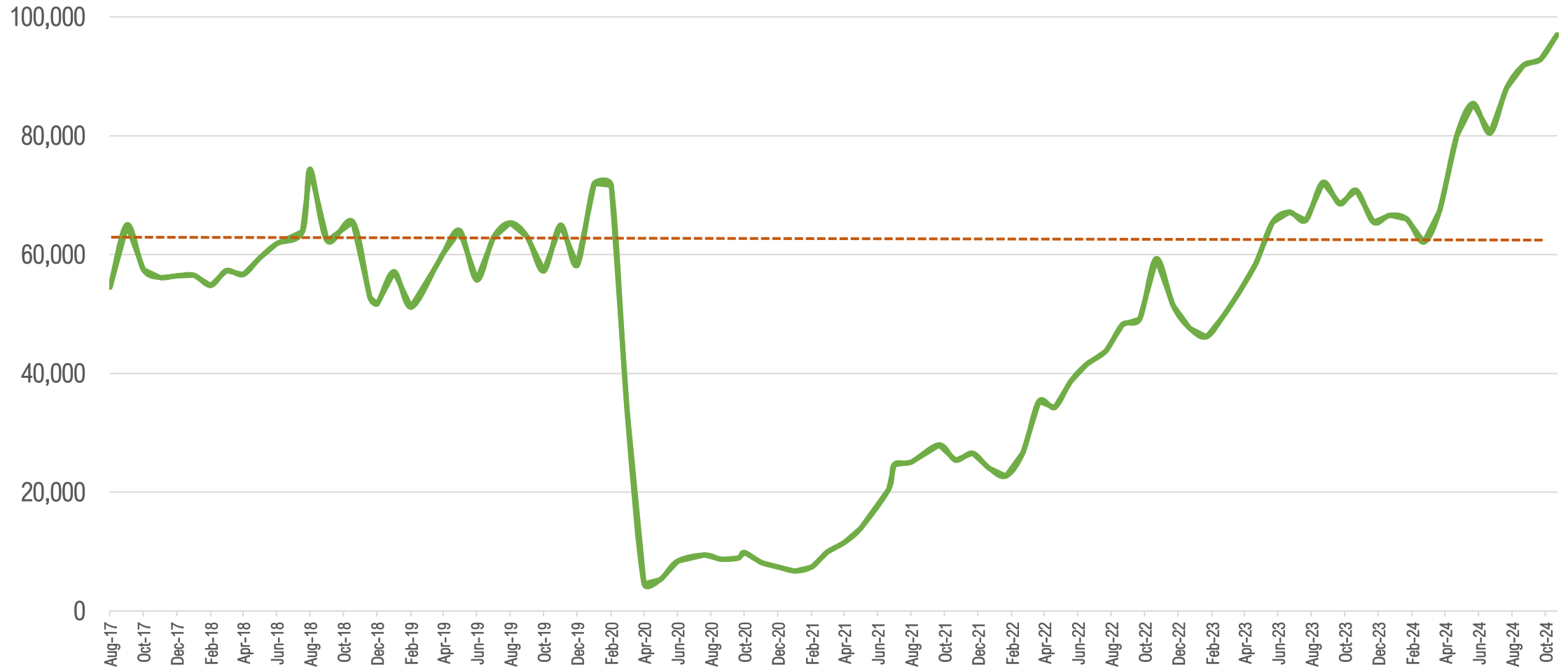
- 32% over Oct 2023

November Average Weekday ridership, to date: 3,467

- 29% over Nov 2023

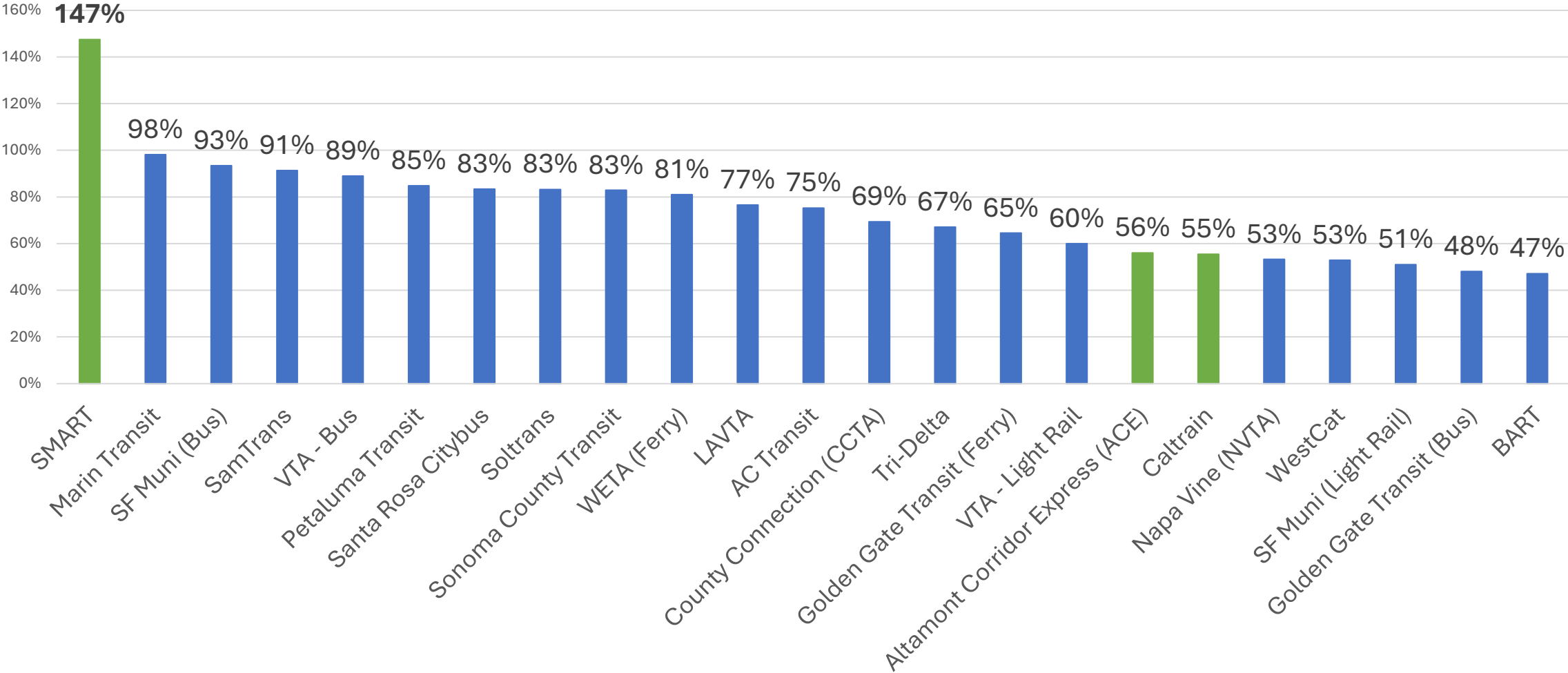


Ridership Recovery



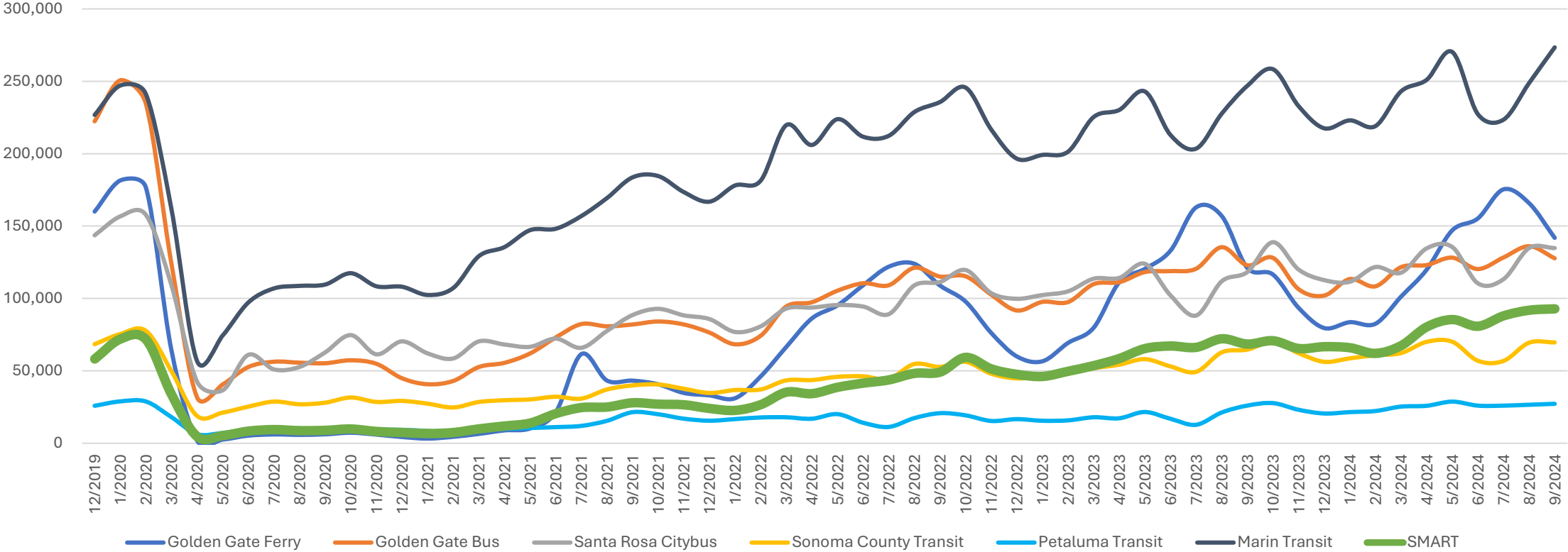
Ridership Recovery

Post-pandemic Ridership Recovery (Sep 2019 v Sep 2024)



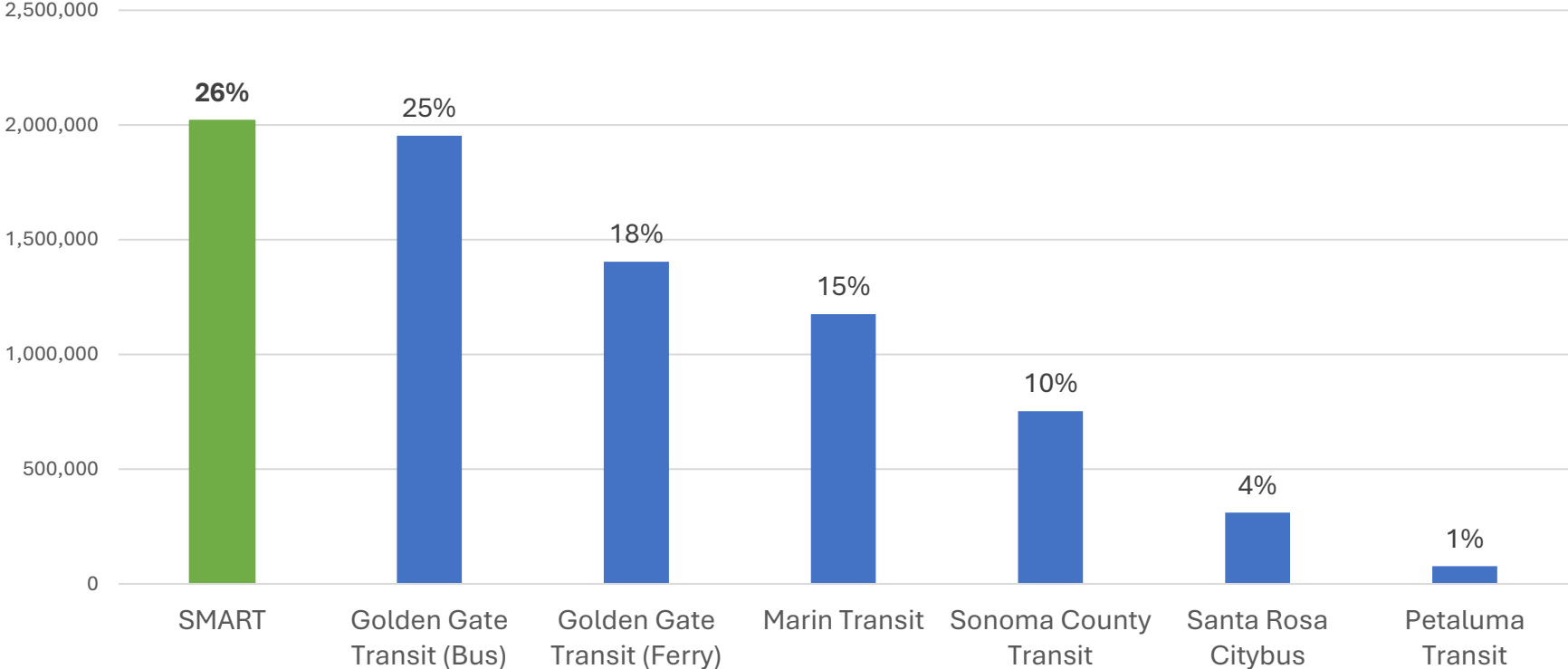
Marin-Sonoma Monthly Ridership (Sept)

- SMART had 92,855 boardings in Sept
- 5th highest in Marin/Sonoma



Passenger Miles Traveled (Sept)

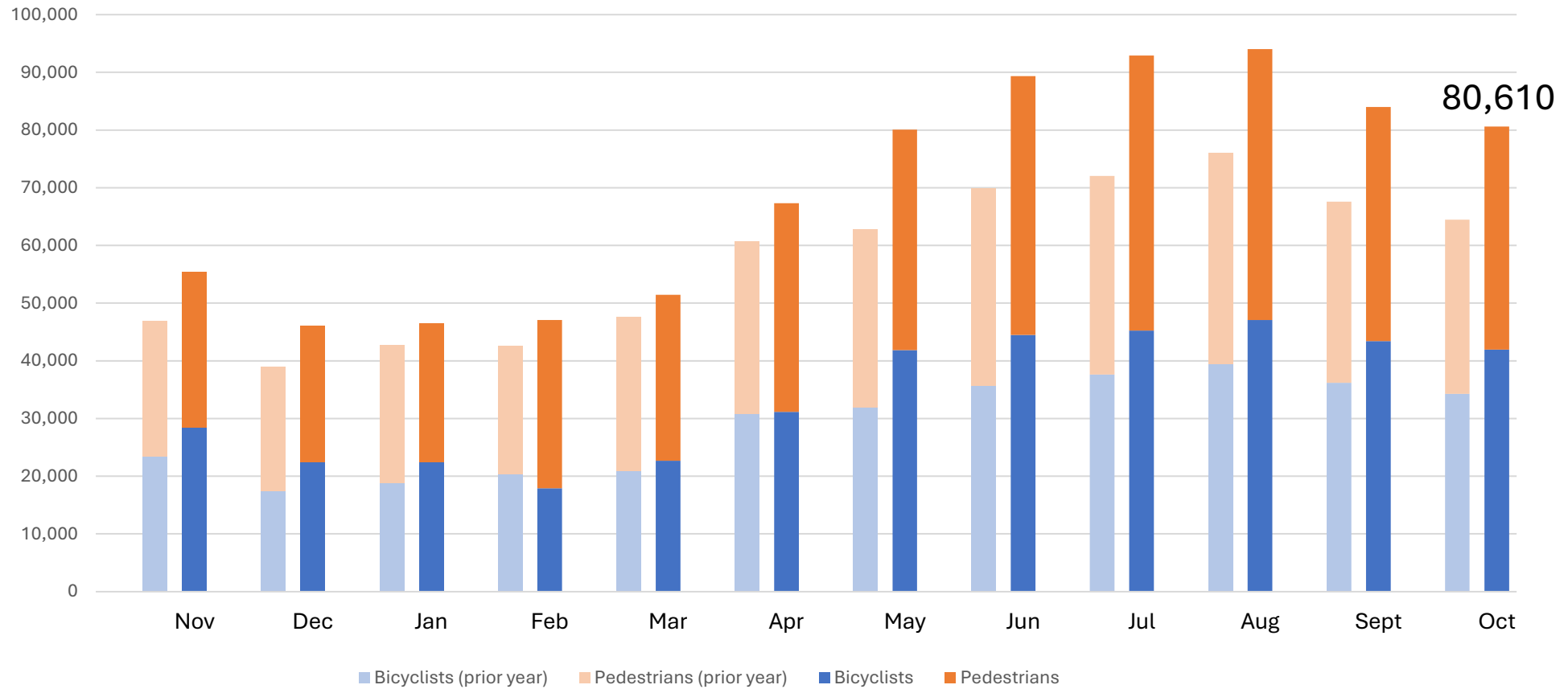
- SMART had over 2 Million passenger miles in September
- 26% of total and highest in Marin/Sonoma



SMART Pathway Counts

October 2023 - October 2024

25% higher than Oct 2023



Healdsburg Extension Update

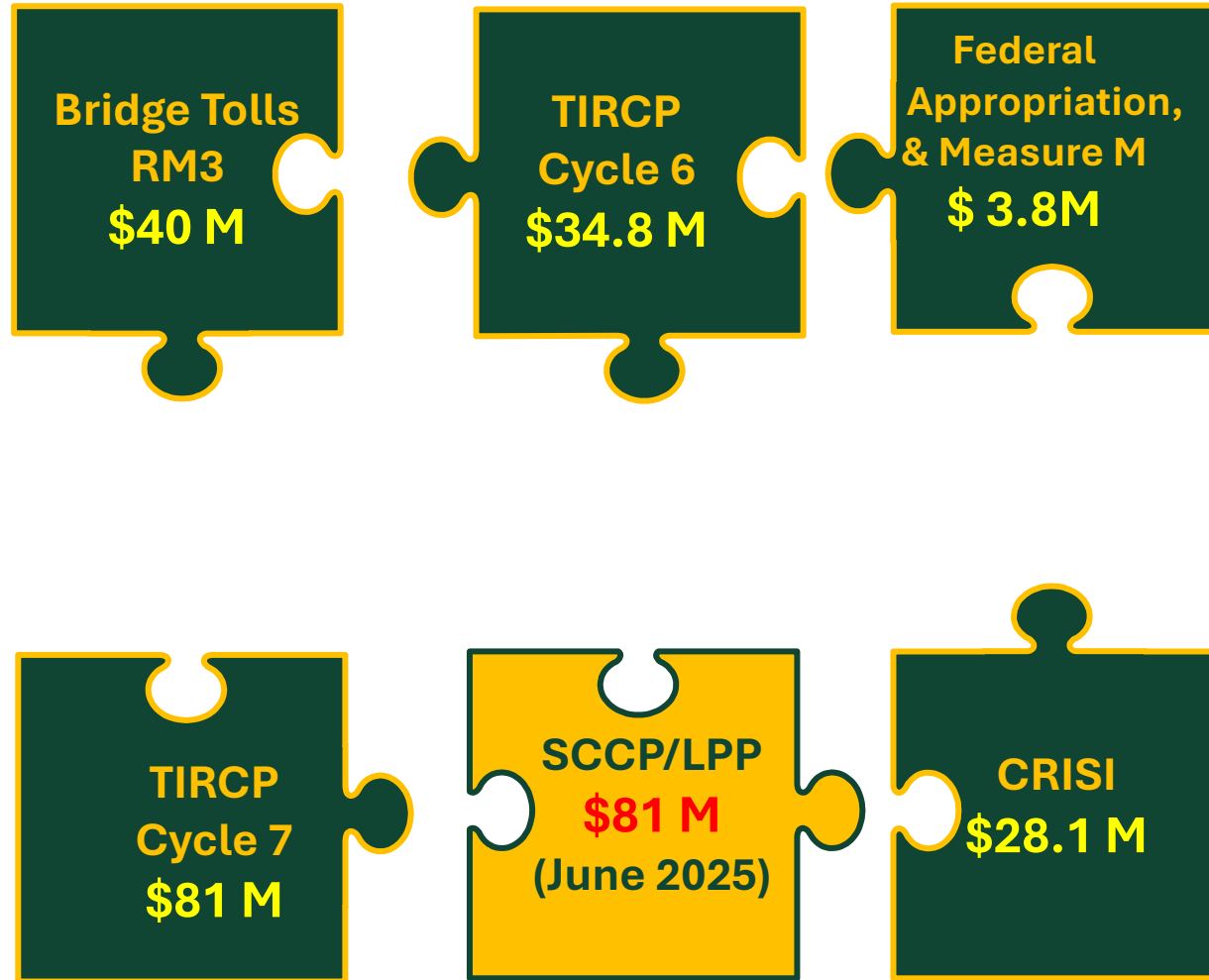
- **October 2024**

- Healdsburg Project Amended into Plan Bay Area 2050 by MTC Commission
- State of California awarded SMART \$81M Transit and Intercity Rail Capital Program Grant for the Healdsburg Project to the Northern City limits

- **November 2024**

- Caltrans & MTC submitting Solutions for Congested Corridors Program grant for SMART Extension to Healdsburg (Award - June 2025)
- SMART submitting Local Partnership Program Competitive grant for SMART Extension to Healdsburg (Award – June 2025)

Healdsburg Extension Funding



- Two additional grants pending to close the gap between Healdsburg and Windsor.
 - SCCP = \$56M
 - LPP = \$25M
- Healdsburg work underway today!
 - Not waiting future grant announcements
 - Currently preparing progressive design build contract documents
- Next Steps
 - Select contractor Summer 2025
 - Begin construction Summer 2026
 - Complete project by end of 2028
 - Continue progress to Cloverdale

Windsor Station



©Tom Rennie
Tren41@gmail.com

Windsor Extension – Hydroseeding for winter



Windsor Extension

Wiring grade crossing warning devices



Petaluma Pathway – Paving work



Petaluma North Station – Parking lot construction



Petaluma North Station

Installing parking lot light pole foundation



McInnis Pathway – Last of the paving



SMART Pathway Wayfinding

- Pathway wayfinding is being installed in SMART's right of way through the end of December
- In early 2025, signs will be installed on Pathway that is not in SMART's right of way
- Signs have been installed in Larkspur, San Rafael, Novato, Petaluma, Cotati, Rohnert Park and Santa Rosa
- Additional sign types will be installed in the coming weeks along the Pathway



Real-Time Information Displays

- Real-Time Information Display installation will be complete at all stations by mid-December
- The left side of the screen shows real-time train departures, connecting services, and rider alerts
- The right side of the screen shows service updates and other communications
- Each display includes a button with a text-to-speech function for visually impaired users



McInnis Parkway event postponed due to weather

- The grand opening of SMART's new bicycle and pedestrian pathway segment, connecting McInnis Parkway to Smith Ranch Road is rescheduled.
- **New Date:** Saturday, January 25, 2025, at 11:00 a.m.
- The postponement ensures the safety and enjoyment of all attendees, as well as the opportunity to properly celebrate this milestone in more favorable weather conditions.



Holiday Express & Transit Toy Drive



- Holiday Express - November 29 through the end of the year
- Multi-Agency Transit Toy Drive with Santa - **Saturday, December 7**
 - Bring a new, unwrapped toy and ride SMART for free
 - Departs Sonoma County Airport at 9:32 a.m. (southbound)
 - Departs Larkspur Station at 11:30 a.m. (northbound)

Full System Closure



- December 14 – 15, 2024
- Communications launched Monday, providing advance notification to riders
- Multi-channel notification approach

Celebrating Matt Stevens



- Honoring his incredible contributions to the SMART family.
- **We are celebrating a 20+** year career that began in 2001 when Matt joined SMART as community engagement consultant
- Key to keeping riders informed and engaged.
- Delivered innovative solutions with excellence.
- Captured iconic images of SMART’s trains and pathways.
- Enriched SMART with his unmatched expertise.
- **He is a treasured colleague.** His dedication, camaraderie, enthusiasm will be deeply missed.
- We wish him well. Thank you, Matt, for everything—your legacy remains!



Matt Stevens' retirement

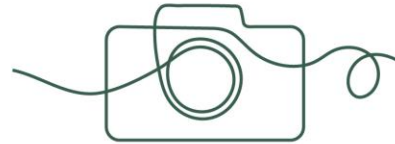
PARTY

DATE

Wed., December 11, 2024

TIME

3:00 - 5:00 PM



LOCATION

SMART Offices
5401 Old Redwood Highway
Petaluma, CA 94954



All The Best!
& GOOD LUCK

SMART Awards

- Awarded 2024 Annual Achievement of Excellence in Procurement
- Earned by agencies who demonstrate commitment to procurement excellence
- Only 198 successful applicants across U.S. and Canada



SMART Awards

- Petaluma North Project awarded Excellence in Construction Award
- Award presented last night at event hosted by the North Bay Business Journal
- Project Contractors
 - Stacy Witbeck and Ghilotti Bros.



Employees of the Quarter

- Today we are recognizing employees for the Third Quarter.
- Employees are nominated by their peers.
- Winners receive a certificate and a day off with pay.

Administration – Nico Masters, Procurement Technician



Maintenance of Way – Noel Olvera, Track Maintainer



Transportation – Ethan Jackson, Engineer-Conductor



Vehicle Maintenance – Adam Davis, Inventory and Parts Clerk



Freight – Debbie Ternes, Administrative Assistant



Questions?



www.sonomamarintrain.org



Customer Service:

CustomerService@sonomamarintrain.org

(707) 794-3330