

# Agenda Item 4 - General Manager's Report November 15, 2023



# General Manager's Report

- November 2<sup>nd</sup> Incident
- Contracts/Procurements over \$100K
- Ridership
- Pathway Counts
- Pathway Wayfinding
- Field Trip Program
- Highlight of the Month
- Questions

# Incident

- Date: November 2, 2023
- Time: Approximately 7:40 PM
- Location: Golf Course Drive in Rohnert Park
- Incident resulted in a fatality
- 14 passengers on train plus the Engineer and Conductor
- No injuries on train
- Case is still an open investigation by the coroner's office, but being investigated as an intentional act

As a reminder, if you are experiencing an emotional crisis and need someone to talk to, you can call or text 988 to talk to someone who can help.

# Contract/Procurements over \$100K

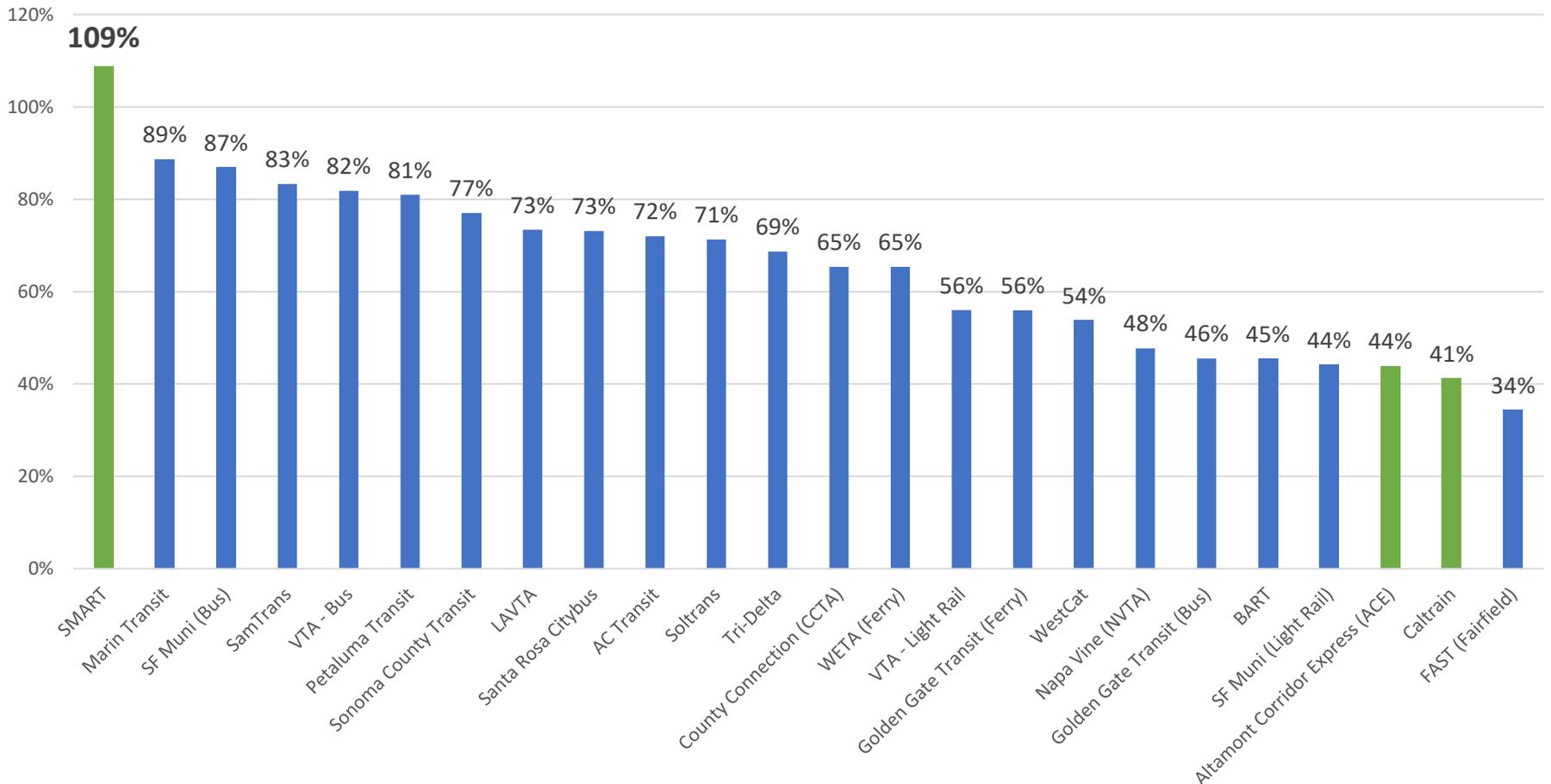
AMENDMENTS / CHANGE ORDERS					
CONTRACT # / PO #	COMPANY NAME	ACTION	DESCRIPTION	AMOUNT INCREASE D	NEW AMOUNT
FR-SV-22-009	Summit Signal, Inc.	Amendment No. 1	Routine inspections, testing, and maintenance services for railroad signal equipment for SMART's Freight Division	\$81,084.00	\$151,584.00

- Amendment No. 1 with Summit Signal, Inc.
- Contract is for routine inspections, testing, and maintenance services for railroad signal equipment for SMART's Freight Division
- Extends term of the agreement for one year utilizing an available contract option
- Action increased the contract not-to-exceed amount by \$81,084.00 for a new total contract not-to-exceed amount of \$151,584.00.

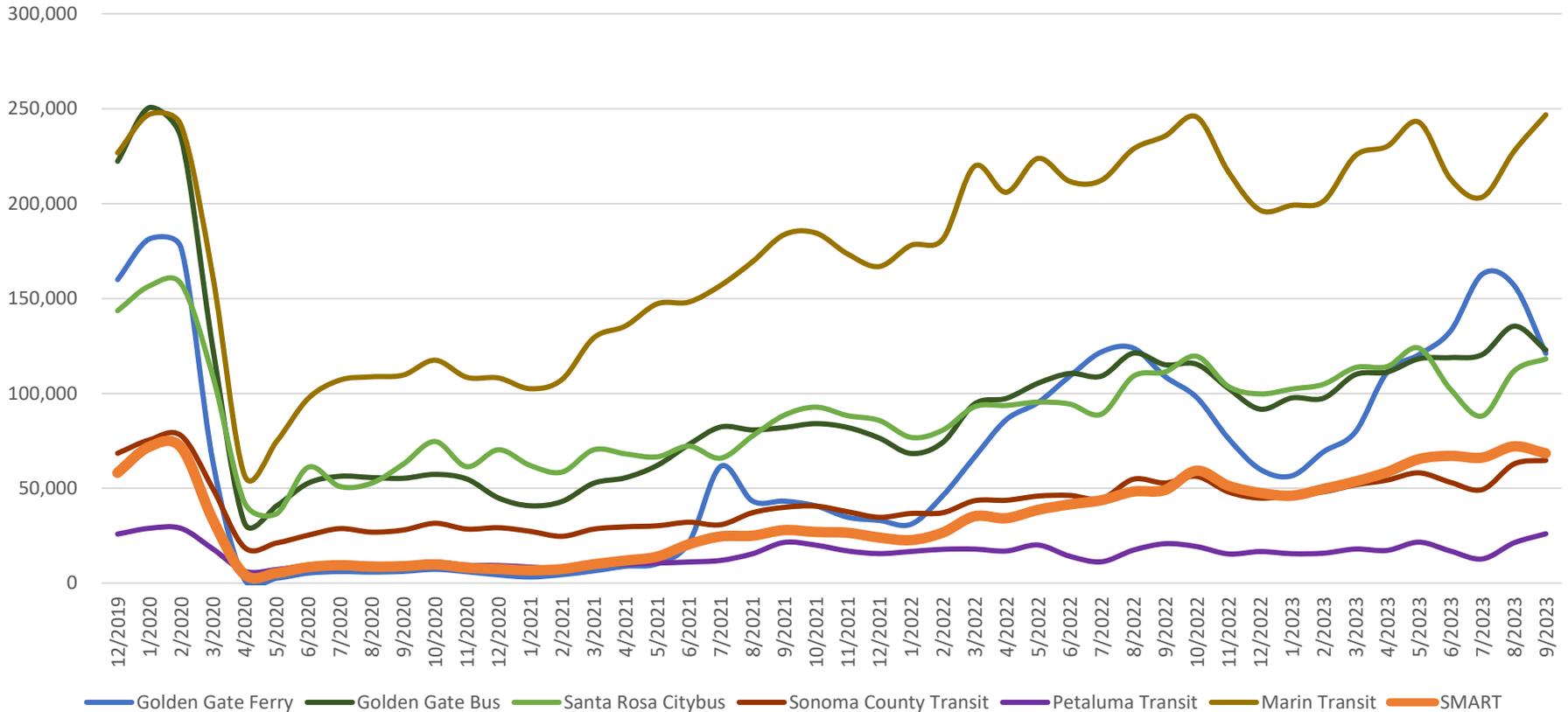


# Ridership Recovery (Sept 2019 v Sept 2023)

SMART had the highest ridership recovery ratio in the Bay Area for 7<sup>th</sup> month in a row.



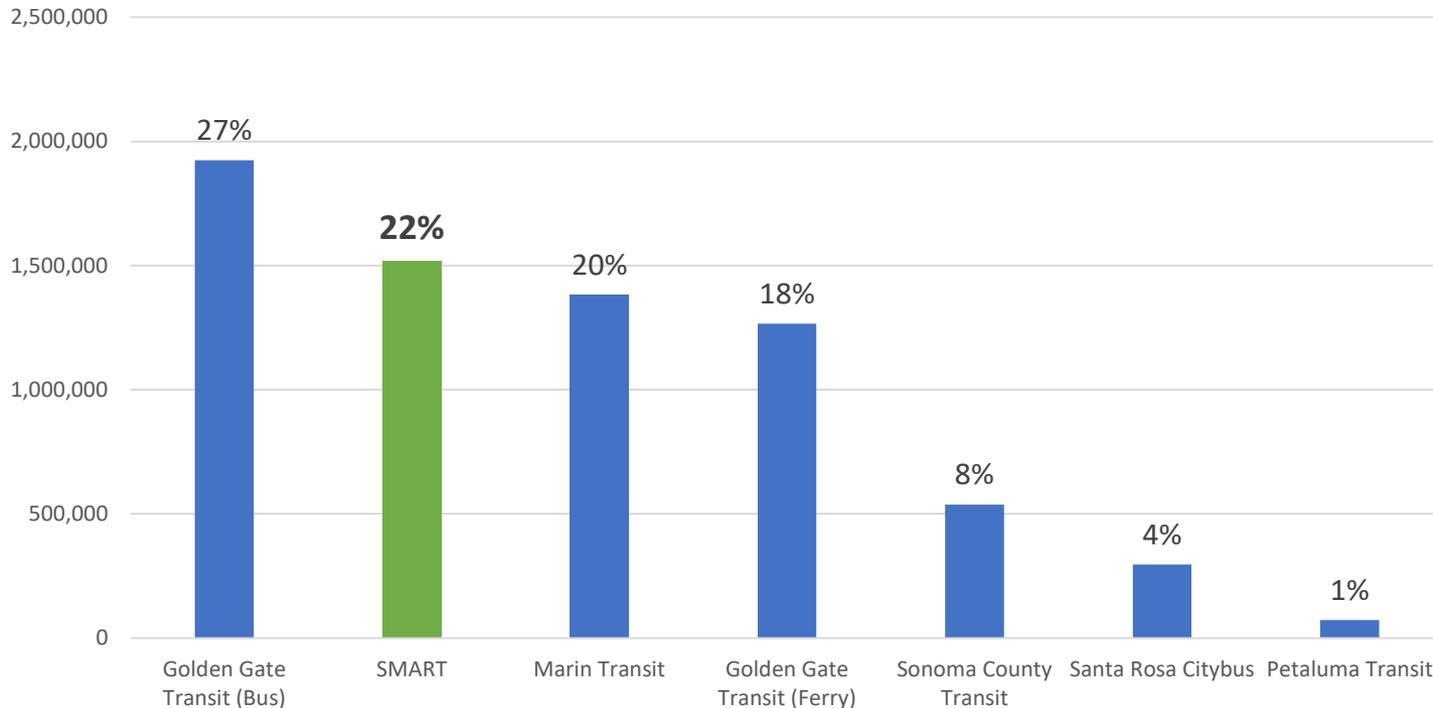
# North Bay Monthly Ridership (Sept 23)



- SMART had 68,506 riders in September
- 5<sup>th</sup> highest in North Bay



# September Passenger Miles Traveled Sonoma/Marin Agencies (estimate)



- SMART carried over 1.4 million passenger-miles in September
- 22% of total & 2<sup>nd</sup> highest in area



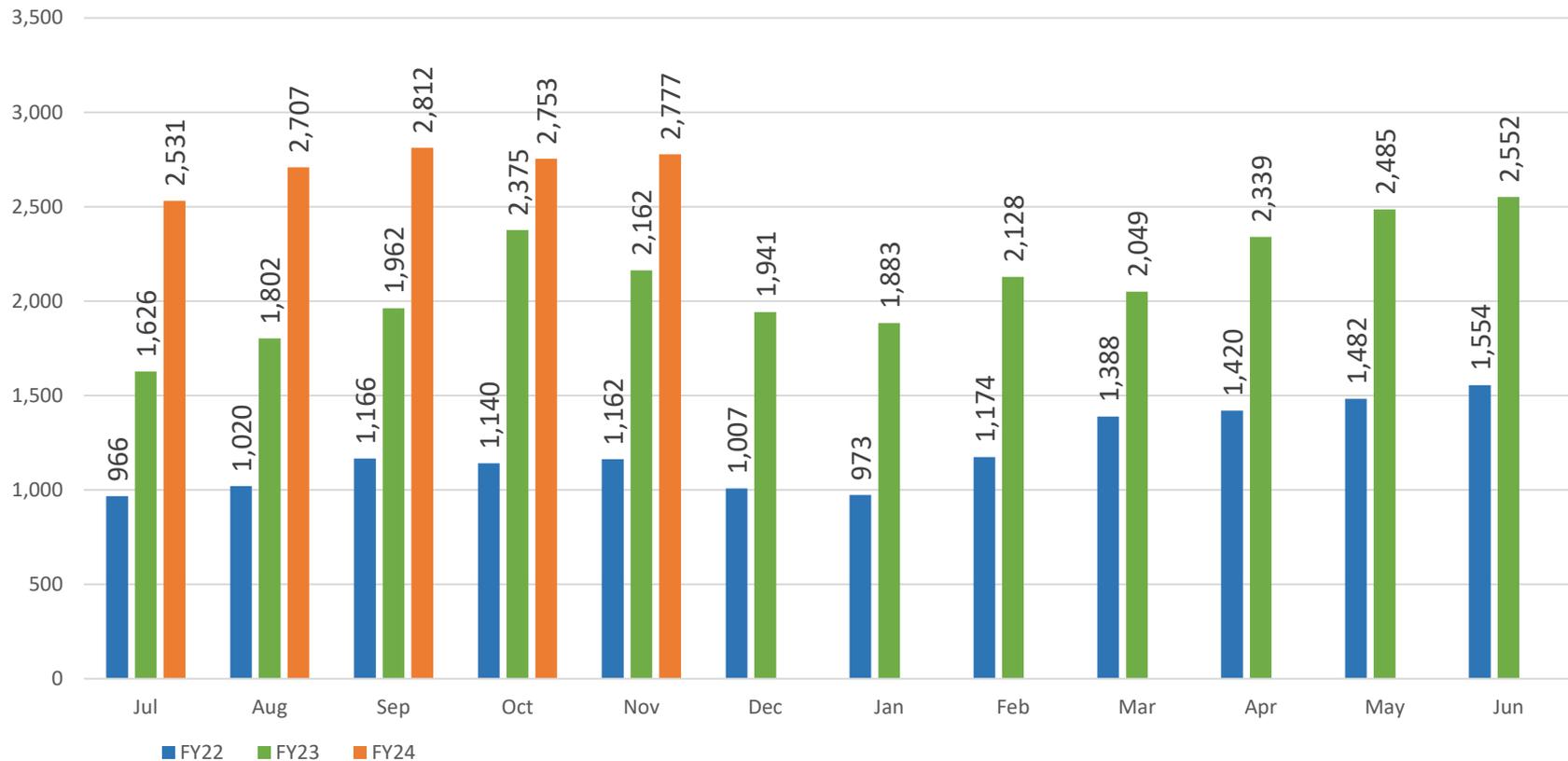
# Average Weekday Ridership

October Average Weekday ridership: 2,753

- 16% higher than Oct 2019 (Pre-Covid)

November Avg Weekday ridership to date: 2,777

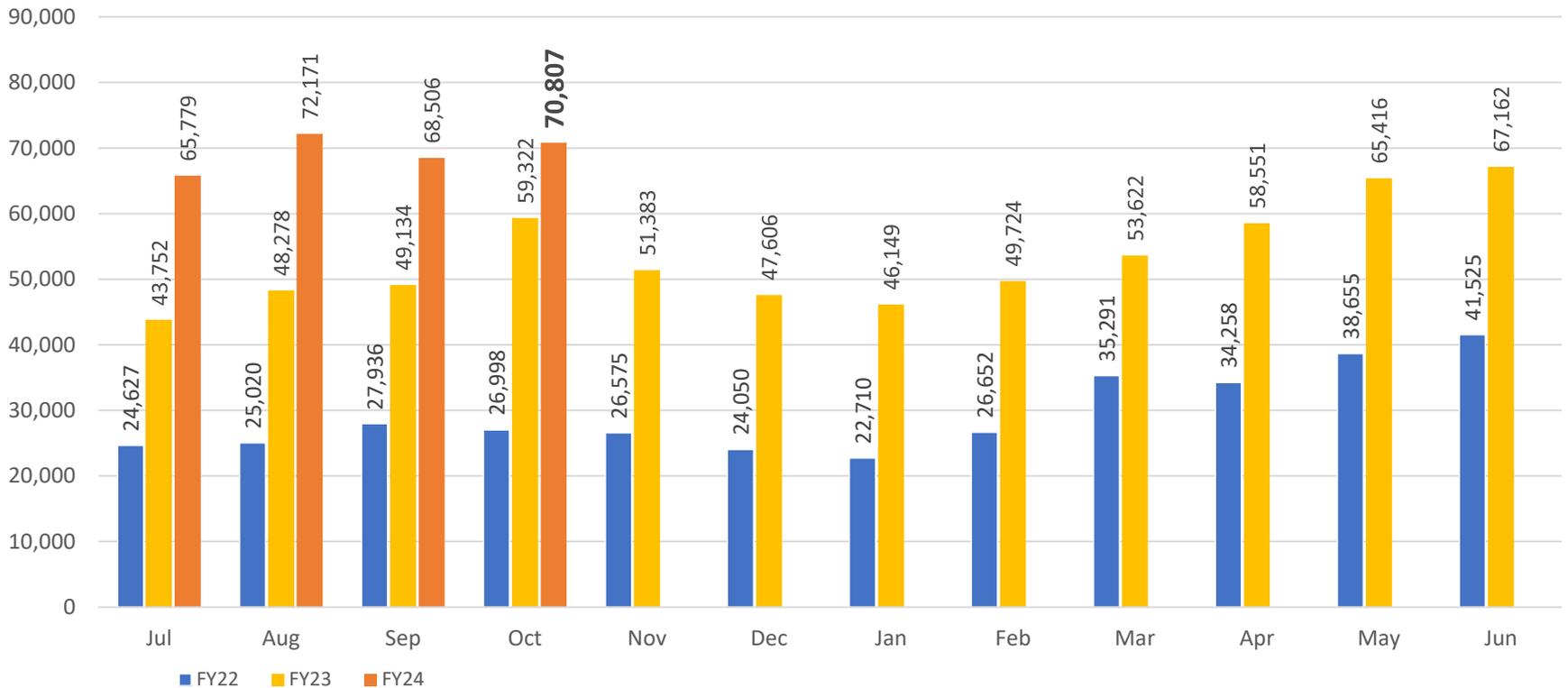
- 28% higher than Nov 2022



# Monthly Ridership

October Ridership = 70,807

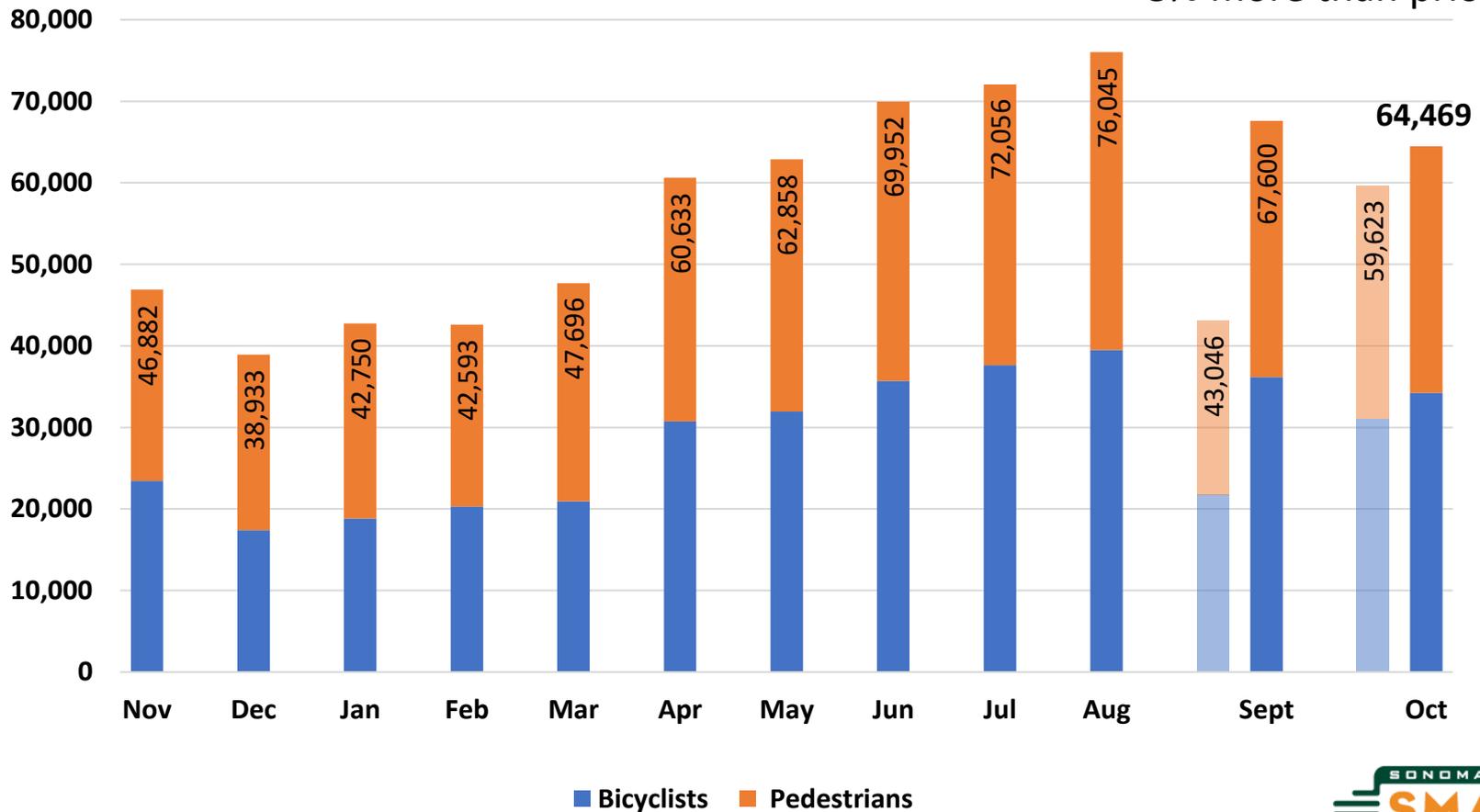
- 19% over Oct 2022
- 24% over Oct 2019 (pre-COVID)



# Pathway Counts

## September 2022 – October 2023

8% more than prior year



# Pathway Wayfinding Update



*Mock-up signs in the field in Larkspur*

- Public survey was open 11 days
- 395 respondents

## **NEXT STEPS:**

Incorporate feedback into final design

Return to Board for approval in December.

# Field Trip Program

- SMART has continued the free Field Trip program for schools this fall
- 14 field trips completed since August
- 350 free rides for kids + 100 adult chaperones



# Highlight of the Month

## Petaluma North Station Groundbreaking Ceremony



# Highlight of the Month



# Questions?

# Connect with us:

[www.SonomaMarinTrain.org](http://www.SonomaMarinTrain.org)



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