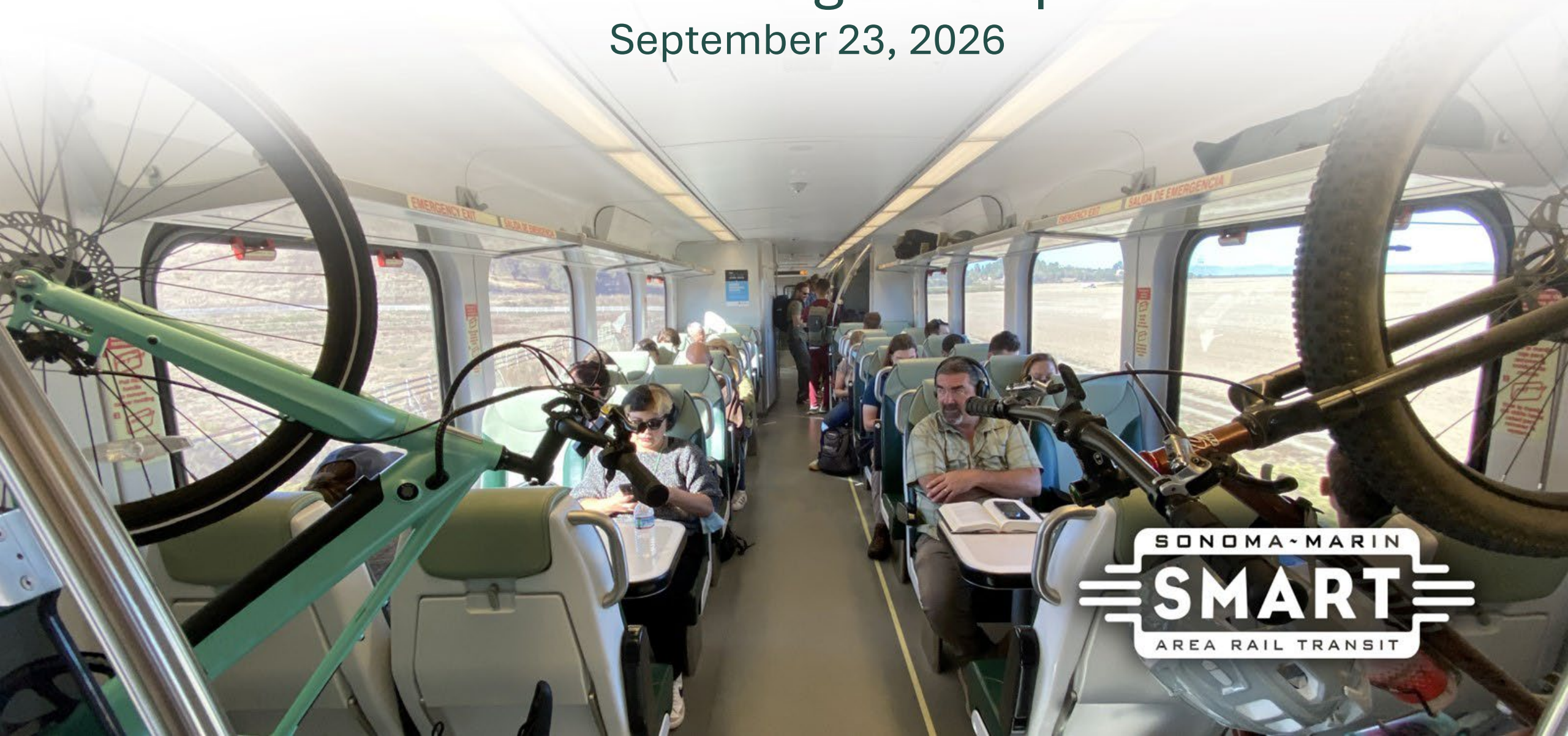


Citizen's Oversight Committee

General Manager's Report

September 23, 2026



General Manager's Report

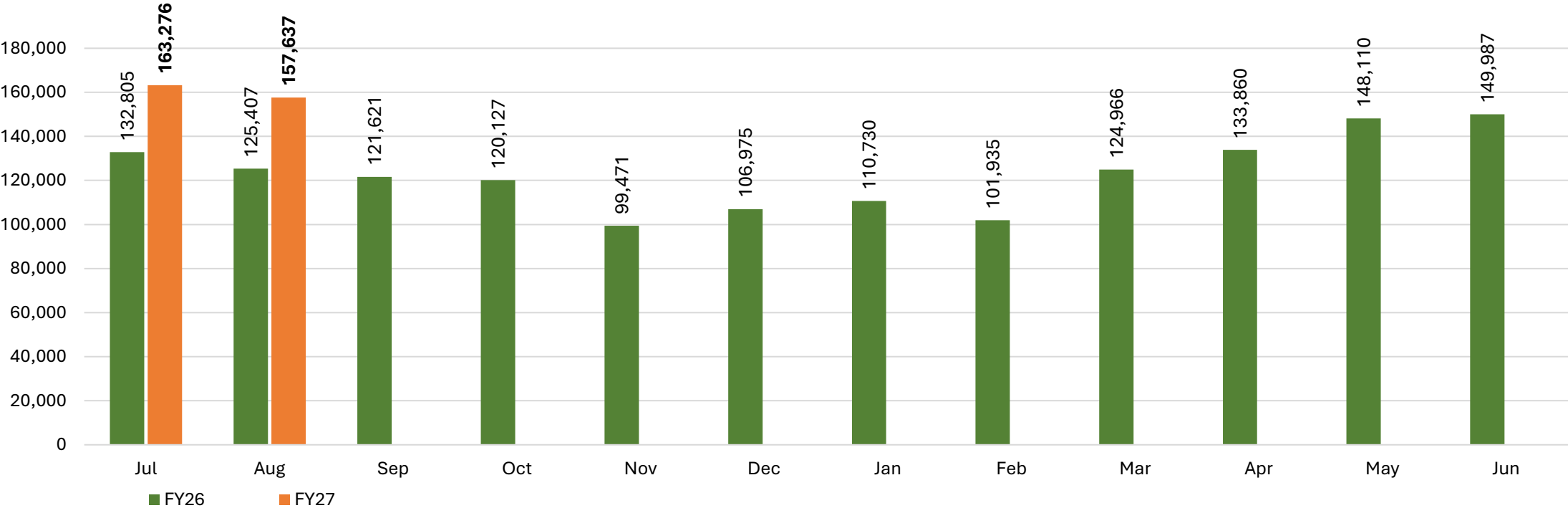
- Ridership Report
- Redwood Bikeshare
- SCT Route 40X Connection
- Transit Month
- Planning for the Future Update
- Questions



SMART Ridership (Monthly)

August ridership = 157,637

- 26% higher than August 2025



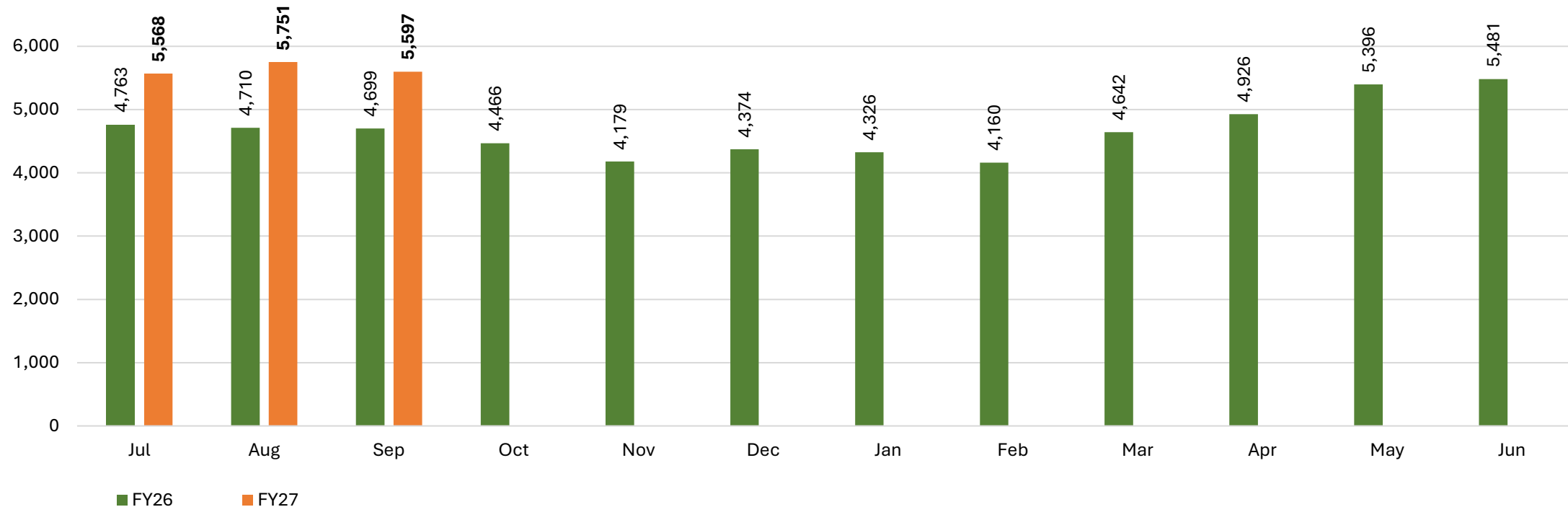
Average Weekday Ridership

August Average Weekday ridership: 5,751

- 22% over August 2025
- New monthly record

September Average Weekday ridership to date: 5,597

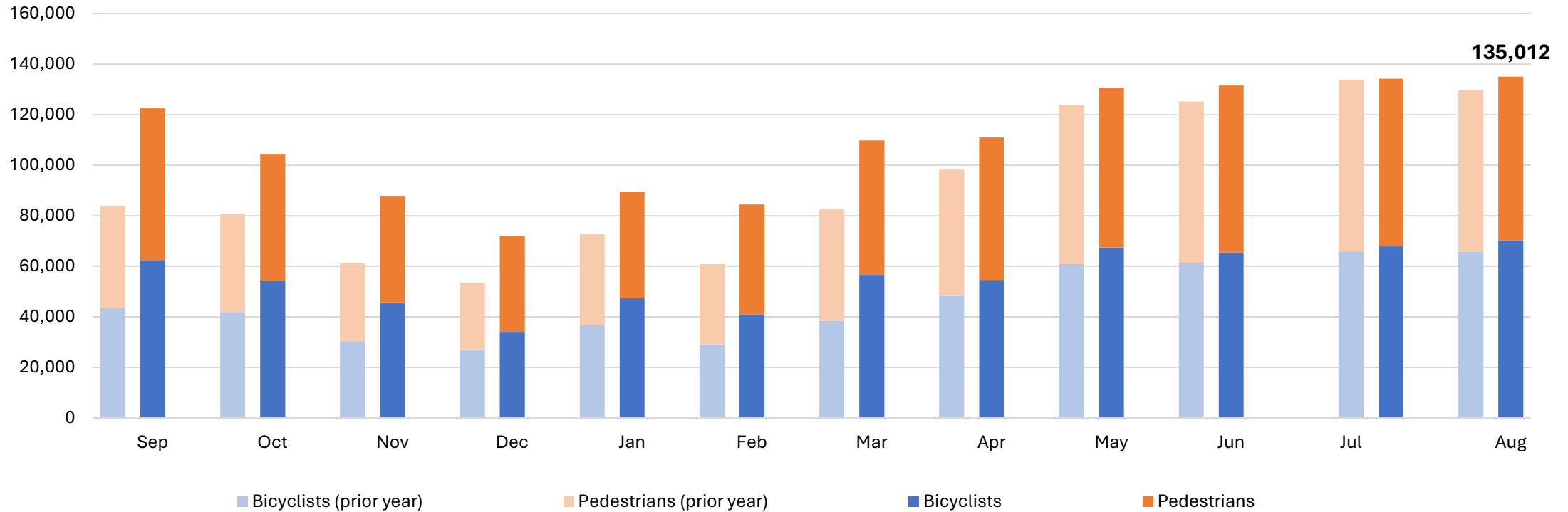
- 19% over September 2025



SMART Pathway Counts

August Pathway Trips = 135,012

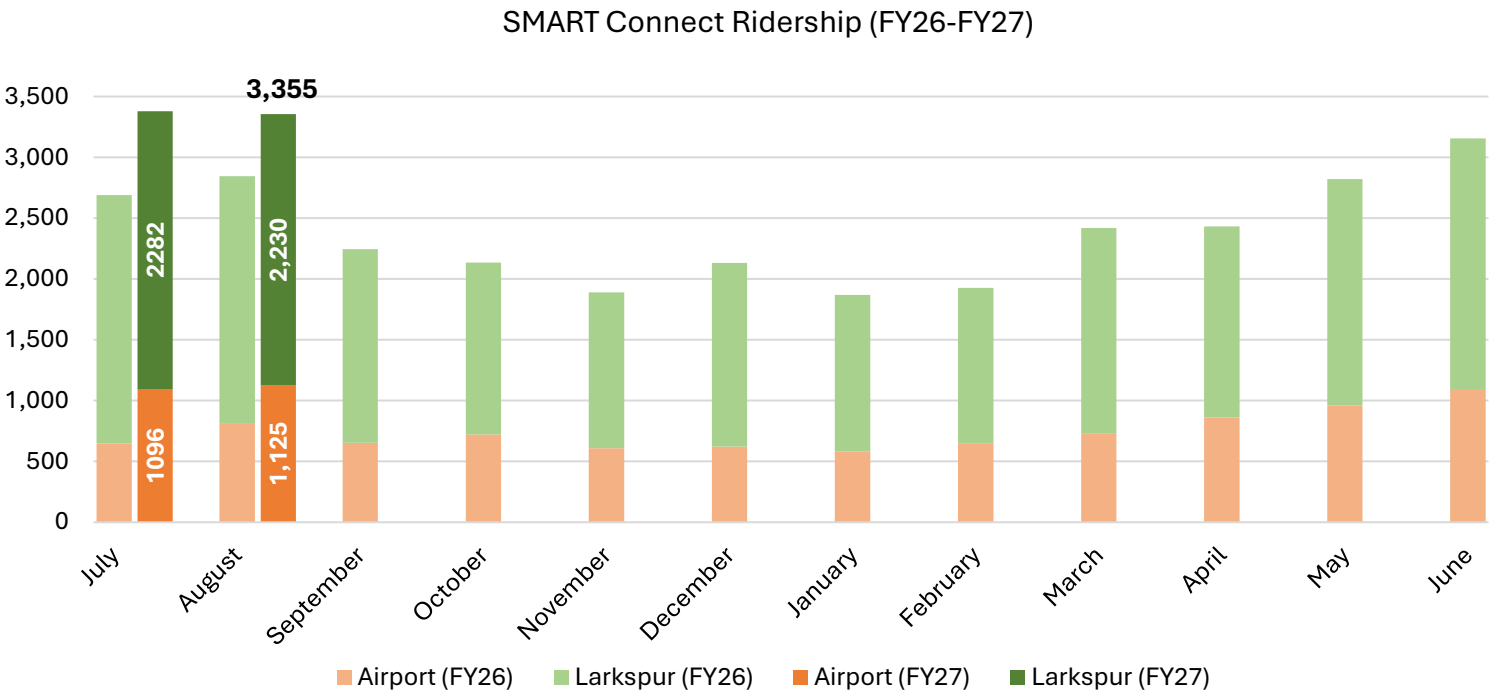
- 4% higher than August 2025
- New monthly record!



SMART Connect Ridership

August Connect Ridership: 3,355

- 18% over August 2025



Redwood Bikeshare Extension

- 3-year extension of SCTCA and TAM's Redwood Bikeshare pilot project
- Funding Partners
 - MTC, TAM, SCTCA, and SMART
- Extension will build upon growing ridership/membership, and allow system to mature

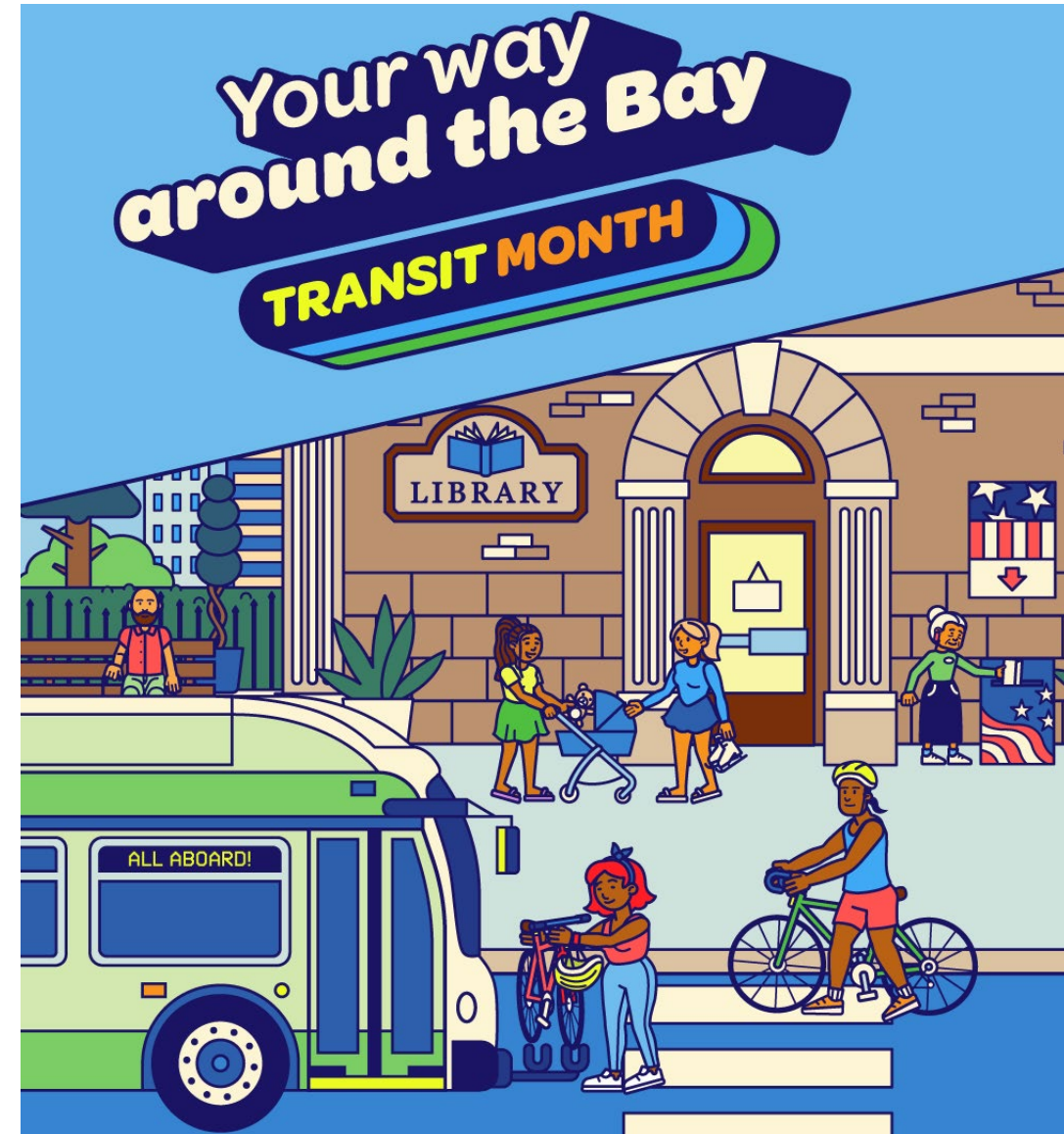


Sonoma Valley meets SMART - Route 40X connection



September is Transit Month!

- Public transit opens doors to opportunities, reduces greenhouse gas emissions, enhances our quality of life, and provides a vital connection across communities.
- September is Bay Area Transit Month, a special time to recognize the trains, buses, ferries, and shuttles that form the backbone of our public transit system.
- Events are planned throughout the month- visit the Seamless Bay Area online for details:
 - www.seamlessbayarea.org



2022 SWOT Analysis

S	<u>Strengths</u> • Dedicated highly skilled staff • Safe and reliable service • Modern/comfortable train • Strong bi-directional commute patterns • Infrastructure in excellent condition • Bike/train synergy • Successful at identifying/securing funds • Strong organizational culture	W	<u>Weaknesses</u> • First and last mile connections • Single track system • Early/late service • Limited number of destination stations • Public perception/local support • Minimal staffing levels/long hiring timeline • Parking capacity/paid parking • Everything is a priority
O	<u>Opportunities</u> • Improve strategic direction/alignment • Untapped markets (tourism, students, late night, recreation, events) • Improve wayfinding, real-time info, apps, on-line presence • Improve first/last mile solutions • Increase interaction with public and community leaders • Enhance marketing efforts to target key markets • Reactivate on-board amenities	T	<u>Threats</u> • Future sales tax funding • Well organized and funded opponents • Extension north of Windsor and east of Novato not in Plan Bay Area 2050 (limits ability to compete for grants) • On-going litigation slowing projects • Public trust/confidence • Post pandemic (work from home) • Cyber attacks • Rising capital/operating costs

SMART House

VISION

Smarter transportation for a smarter future.

MISSION

We connect communities.

RIDERSHIP



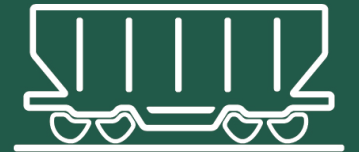
PATHWAYS



EXTENSIONS



FREIGHT



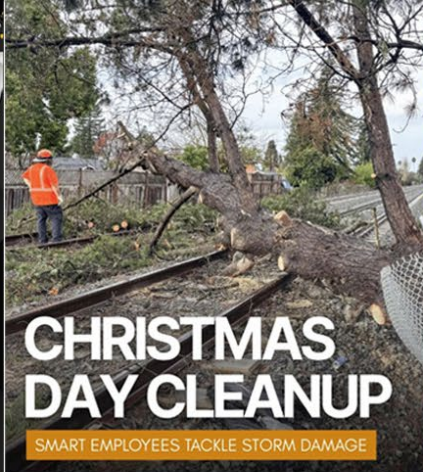
VALUES

Safety • Integrity • Stewardship • Continuous Improvement



**RECORD
BREAKING
133,860
TRIPS IN APRIL 2026**

SONOMA-MARIN
SMART
AREA RAIL TRANSIT



**CHRISTMAS
DAY CLEANUP**

SMART EMPLOYEES TACKLE STORM DAMAGE



All aboard!

SONOMA-MARIN
SMART
AREA RAIL TRANSIT



SMART
AREA RAIL TRANSIT

FULL SYSTEM CLOSURE
DECEMBER 14 - 15, 2024

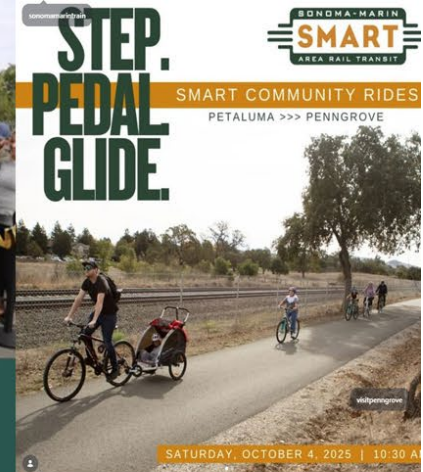
PARDON OUR
PROGRESS

SMART stations will be closed to allow for
essential Systems Testing in preparation for the
opening of the new SMART Petaluma North station.



**SONOMA-MARIN
SMART
AREA RAIL TRANSIT**

Pathway Grand Opening
October 22, 2022



**STEP.
PEDAL.
GLIDE.**

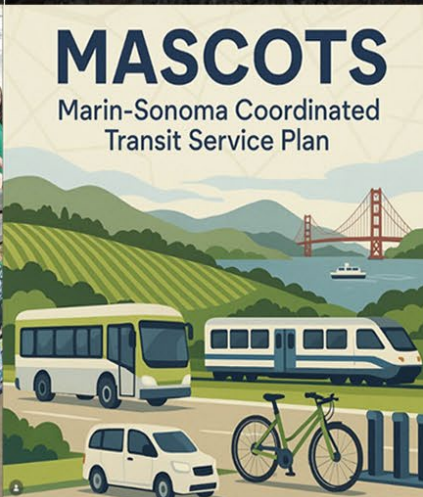
SMART COMMUNITY RIDES
PETALUMA >>> PENNGROVE

SATURDAY, OCTOBER 4, 2025 | 10:30 AM



AA 30 2
Conectando
comunidades.

¡Venga un fin
al pueblo!



MASCOTS
Marin-Sonoma Coordinated
Transit Service Plan



PETALUMA NORTH



The SMART way to fly from ST



**ONE
SONOMA-MARIN
SMART
AREA RAIL TRANSIT
CELEBRATES
ONE MILLION RIDERS**

SONOMA-MARIN AREA RAIL TRANSIT
1 MILLION RIDERS - and counting!



VOTE Yes on B

SMART for the Future



**MORE ROOM
TO ROLL**

We're piloting a new
onboard bike storage configuration
to fit **MORE BICYCLES** and make
TRAVELING WITH YOUR BIKE EASIER

SONOMA-MARIN
SMART
AREA RAIL TRANSIT



Connect to the ferry and shops

RT CONNECT



WEIGHT
LIMIT
10
TON



*The timetables
they are a
changin'*

SONOMA-MARIN
SMART
AREA RAIL TRANSIT



**Roam
FREELY**

YOUTH & SENIORS RIDE FREE

SONOMA-MARIN
SMART
AREA RAIL TRANSIT

Questions?