

General Manager's Report

December 7, 2022



General Manager's Report

- Emergency Bridge Repair (Update)
- Automated Passenger Counters
- Ridership
- GFOA Certificate of Achievement
- Field Trip Program
- Toy Drive
- Northbay Biz Magazine
- Questions

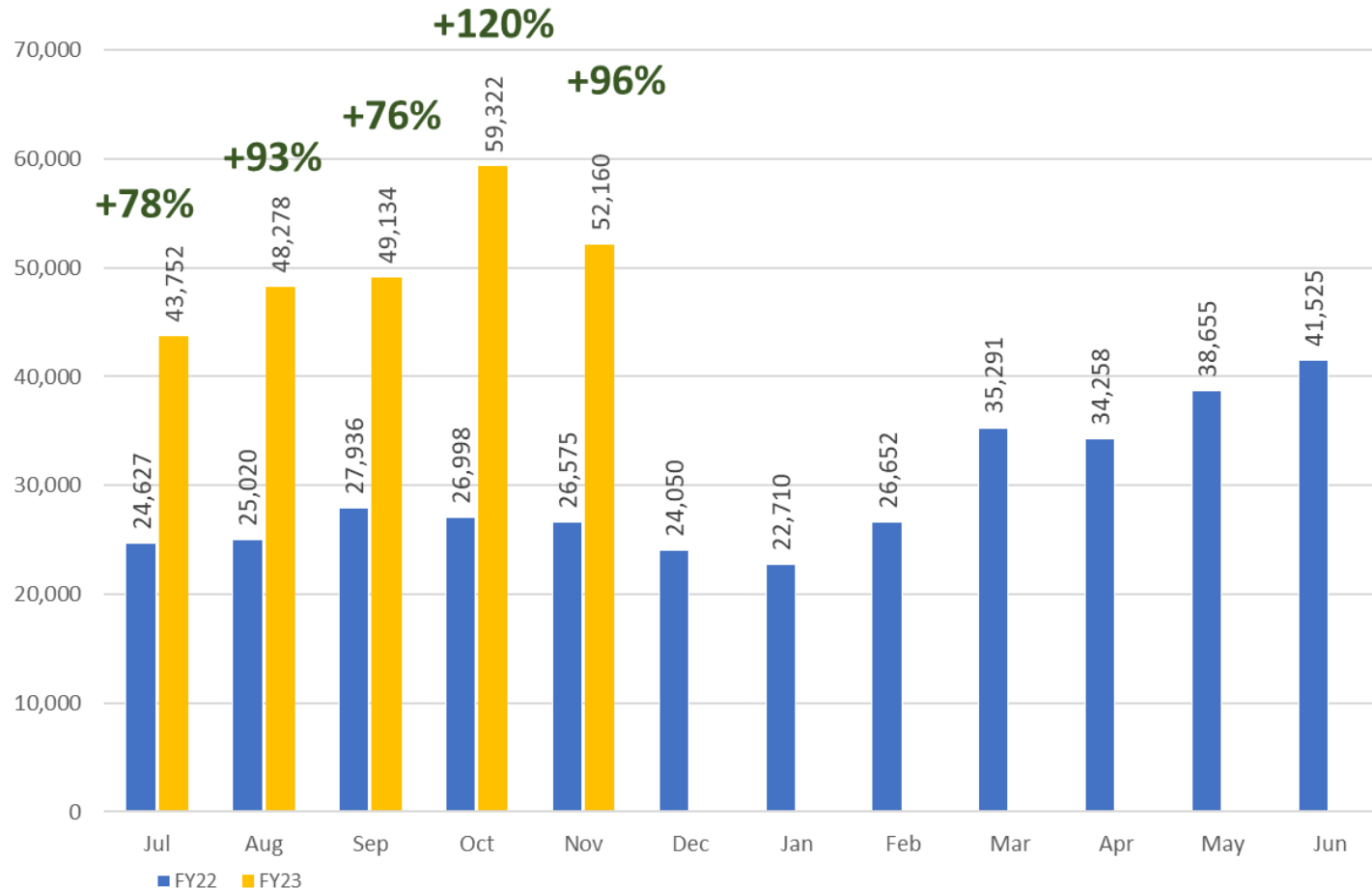
Emergency Bridge Repair (Brazos Branch)

- November 2, 2022 - Board approved emergency contract (Agenda item A) and its companion, Resolution No. 2022-37
- As required by Public Contract Code, the Board of Directors must review the emergency action at its next regularly scheduled meeting and thereafter.... at every regularly scheduled meeting until the emergency action is terminated. This item is on today's consent agenda
- Update
 - No change from last Board Meeting
 - Long-lead bridge timbers ordered and expected to arrive in January 2023
 - Contractor will return to make permanent repairs in January/February timeframe

Automated Passenger Counter System

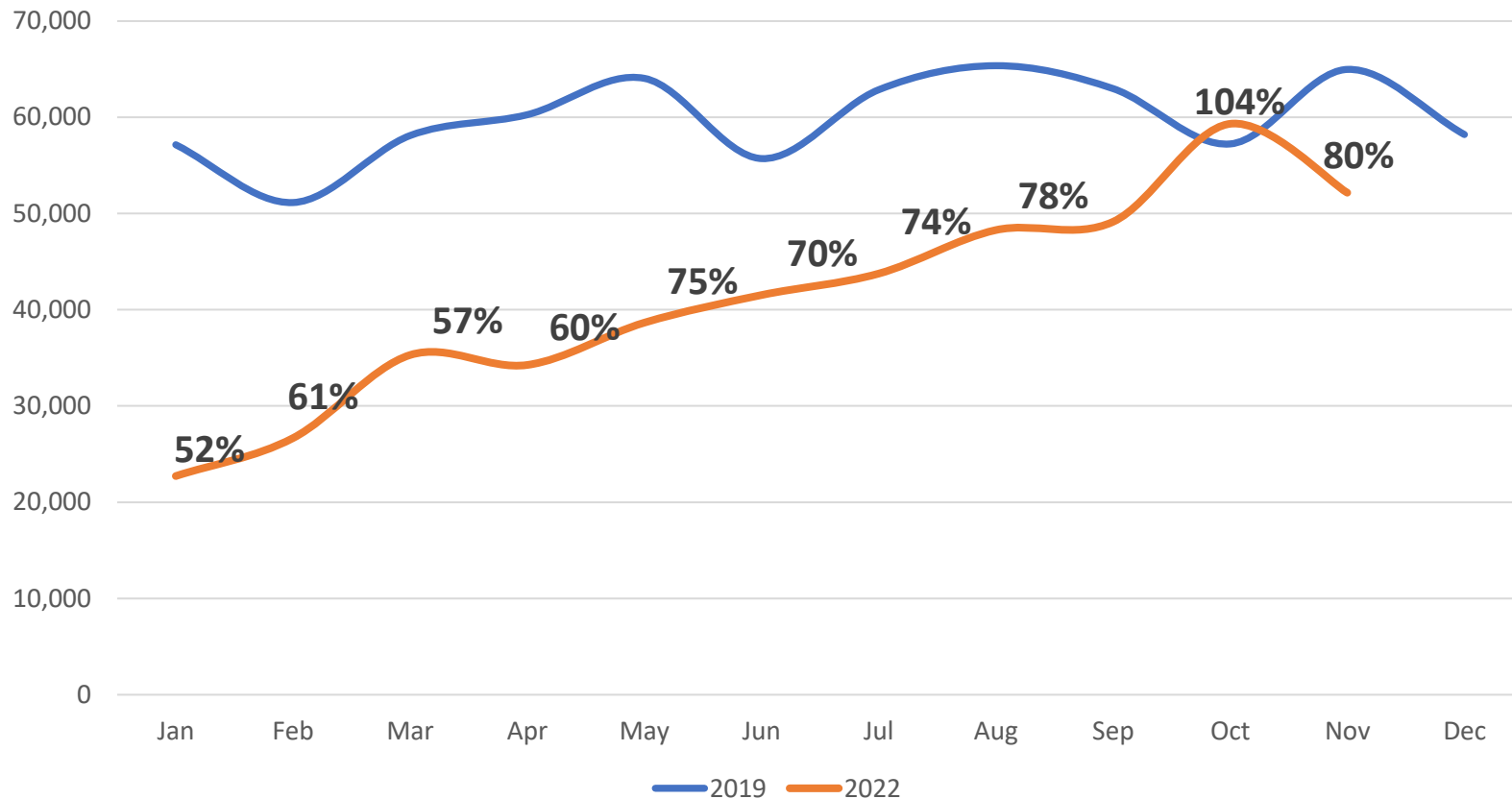
- Automated Passenger Counter (APC) System is a highly accurate way to count boardings and alightings.
 - March 2020 – Awarded contract
 - July – Installed System
 - August – Completed testing & accuracy sampling
 - September – Diagnostic review & count comparison
 - October – Transitioned to APC passenger counts
- Next Steps: Certification by NTD and calibration of remaining data (bikes, mobility devices, and service parameters)
- February 2023 – Estimated project completion date

Monthly Ridership



- November ridership = 52,160
- Ridership up 96% over November 2021

Monthly Ridership (2019 vs. 2022)



- Ridership dipped in November, but still showing strong recovery
- Ridership currently at 80% of pre-COVID



GFOA Certificate of Achievement



Field Trip Program



SMART Toy Drive 2022



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Questions?

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