

# **Sonoma-Marin Area Rail Transit District**

# General Manager's Report – May 2017

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# SMART Quiet Zone Outreach Update

SMART's outreach team discusses safety and reminds people about the importance of being alert and aware near all crossings at all presentations. As jurisdictions establish Quiet Zones, our outreach makes special efforts to raise awareness so that people are careful around all crossings, whether or not they hear the horn.

As an example, since the establishment of the San Rafael, Novato, and County of Marin Quiet Zones on May 11, SMART's outreach team has:

- Issued two media advisories (May 11 and May 15) focused on safety and Quiet Zones.
- Conducted additional canvassing to businesses near key crossings in Novato, San Rafael and Petaluma to provide additional safety materials for their customers.
- Updated safety collateral to reflect the establishment of Quiet Zones.
- Conducted several media interviews with a focus on safety and Quiet Zones, including televisions interviews with KTVU (Fox affiliate): KPIX (CBS affiliate); KGO-TV (ABC affiliate); both local newspapers; KQED (NPR affiliate); both local newspapers; and others.
- Issued two electronic newsletters to heighten safety awareness and notify residents about the establishment of the Quiet Zones to 17,496 email recipients.
- Social media campaigns using Facebook, Twitter, Snapchat and Instagram collectively reached more than 30,000 people during the period of May 11 through May 15 alone.

#### Sonoma-Marin Area Rail Transit

Published by Demitrius Handelih (?) - May 11 at 7:44pm - 🚱

SAFETY ADVISORY: Quiet Zones are in effect in the San Rafael and Novato areas. Please be aware that the train horn will not sound at railroad crossings in those areas, unless there is an emergency. SMART urges the public to be alert and aware at all crossings. Drivers should never stop on the tracks. Never walk on the tracks, walking on the tracks is dangerous, and illegal. Please share these railroad safety tips.

#### #TrackSMART

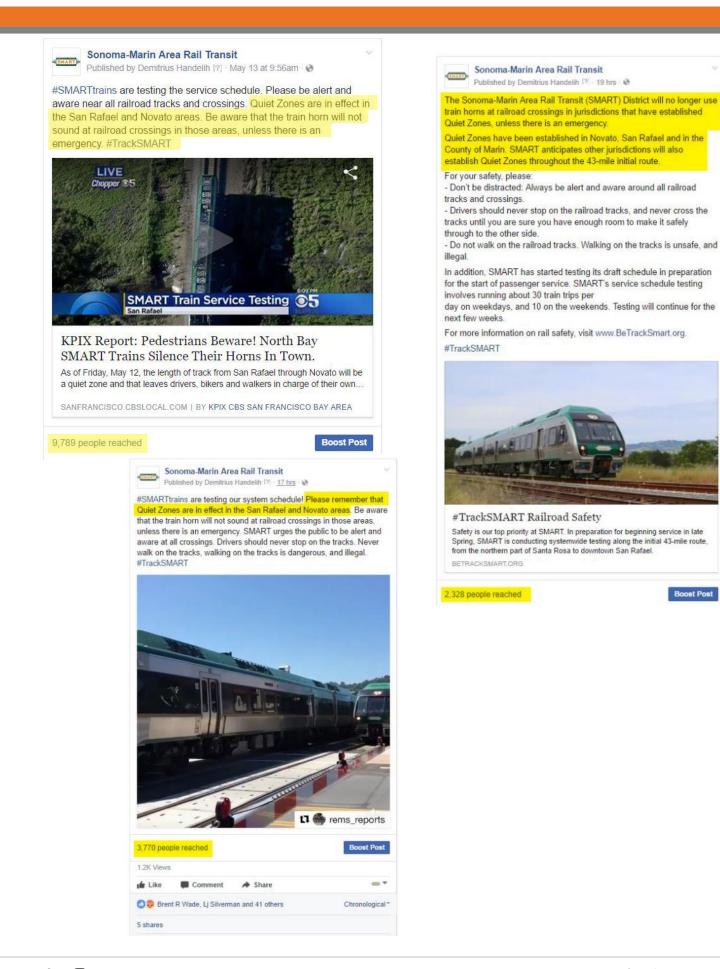


7,380 people reached

Ponet Doet



Chronologica
Mary Johanna Ford, Christina Hernandez and 134 others
Chronologica



Boost Post



## SU SECURIDAD ES NUESTRA MAYOR PRIORIDAD

- Por favor esté alerta y atento alrededor de todos los cruces y vías del tren.
- Los conductores no deben parar nunca en las vías del tren.
- No camine sobre las vías del tren. Es peligroso e ilegal.
- En las zonas de silencio las bocinas del tren no sonaran en los curces del tren, a menos que sea una emergencia. Esté alerta!

PARA OBTENER MAS INFORMACION SOBRE SEGURIDAD, Visite BeTrackSMART.org o Ilamada (707) 794-3330.



# CONSTRUCTION

#### STATIONS:

- Phase one construction of the Novato Downtown station, which was funded by the City of Novato, is now complete.
- The first round of bike lockers will be installed the week of May 22<sup>nd</sup>. Station sites have been marked for installation locations.
- Clipper<sup>®</sup> Card Vending Machines (CVMs) and Clipper<sup>®</sup> Interface Devices (CIDs), where you use your card to tag on and tag off, have been installed on all station platforms.

#### NOVATO DOWNTOWN



The sides of the platforms have been painted to match all other stations.

PETALUMA DOWNTOWN



Orange paint on the concrete denotes the perimeter corners of where the electronic bike lockers will be installed.



# SYSTEMS AND ENGINEERING



A three car train stops at Cotati as part of SMART's station stop testing.



Pedestrian gate installation at Santa Rosa North station.

# **OPERATIONS**

Operation Staff participated in the Mass Casualty Incident drill on April 26, 2017.

#### VEHICLE MAINTENANCE:

- Automatic Train Control (ATC) training.
- Received the transmission jack which will allow us to change out the transmission safely, as well as other components that are heavy.

#### TRANSPORTATION:

10-Control Supervisor Fully Staffed; 18-Engineer/Conductor, 2- in Background, 1- Conditional Offer

- Continued High Speed Testing in Segment 1,2,3,4
- Positive Train Control Testing in Segments 1, 2, 3, 4
- Transportation participated in the Mass Casualty Incident drill on Apr 26, 2017.

#### MAINTENANCE OF WAY (MOW):

- Held Roadway Worker Protection Class for Modern Rail Systems (MRS) and their subs
- Held 1 Railroad Safety classes for Sonoma County Water Agency
- Hosted Federal Railroad Administration Track Inspection for 3 days
- Conducted interviews for Track Maintainer (1), Facility Tech (4), and Signal Tech (1)

### HUMAN RESOURCES

#### Current Open Recruitments:

- Engineer-Conductor Until Filled
- Signal Technician Continuous
- Track Maintainer
- Controller Supervisor

Interviews:

- Engineer-Conductor
- Signal Technician
- Outreach Assistant
- Track Maintainer

#### Miscellaneous:

- Recruiting Update: We currently have two vacancies in the Engineer -Conductor job class, one vacancy in the Controller Supervisor class and one vacancy in the Signal Technician class.
- Union negotiations are on-going with the Teamsters and International Association of Machinists. Negotiations with SMART Engineers/Conductors Association (SECA) are expected to begin shortly.
- Yasamin Mora-Serrano and Colleen Day-Flynn have worked to tirelessly on SMART's Ambassador Program. The first group of Ambassadors is going through the hiring process and will participate in a week-long training program prior to the launch of revenue service.

## **REAL ESTATE**

#### Property Acquisitions

*Larkspur Extension Project - Staff* made revisions/updates to SMART's Real Estate Acquisition Management Plan (RAMP) per the request of the Federal Transit Administration (FTA). Revisions were sent back to FTA for approval.

An offer package to purchase land from Caltrans was sent to the agency and accepted by staff. The purchase offer is scheduled for final approval by the California Transportation Commission (CTC) at the June 28, 2017 meeting. Once approved by the CTC, staff will finalize the acquisition. Offer packages for property from Golden Gate are currently being prepared.

*Track work* – Research continues on property rights for both SMART and property owners regarding the location of track.

*Pathway* - Coordinating with the local municipalities regarding securing any necessary land rights to accommodate the construction of the pathways and interim access and laydown area needs.

#### Property Management

*Utility Easement* – Easement granted to PG&E for 2 overhead electrical lines and 6 underground conduits for the new Windsor Substation Project in Windsor. Easement Deed was recorded.

*Lease* – SMART has entered into a lease with the City of Cotati for the City facility at the Cotati Station. The lease is a five (5) year lease with four 5-year options to renew. The facility will be used primarily for customer service activities. The lease start date is May 15, 2017.

*Marin Municipal Water District* – SMART entered into a Right of Entry Permit to allow staff to remove items from old truck trailers and temporarily store them on the water district property until the truck trailers can be removed from SMART property.

#### <u>Special Event Permits Issued:</u> Windsor Day Parade – May 6<sup>th</sup> IRONMAN – Santa Rosa – May 14th Windsor Green Half Marathon - May 21st

Received Requests for:

Penngrove Parade – Penngrove - July 2<sup>nd</sup> IRONMAN – Santa Rosa July 29<sup>th</sup> Water to Vine Half Marathon – Mid August – date To Be Determined Right of Entry Permits Issued:

PG&E – 346 Trees to be removed in Fulton and Windsor

PG&E – Overhead and underground power connections for new substation in Windsor

COMCAST - Fiber Optic installation at Airport Boulevard and Aviation Boulevard

Staff is continuing working on issuing Right of Entry Permits/License with:

Marin County Flood Control/City of San Rafael – Clearing of vegetation – Drainage Channel Roblar/Nave Pole Replacement with PG&E County of Sonoma – Queue Cutter Project – Signal work at intersections Healdsburg- Round-About Project – laydown area for contractor PG&E – overhead line replacements PG&E – Vegetation trimming/removal Lagunitas – West Coast Solar Panel Project Comcast – Fiber installation – Santa Rosa

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# SAFETY AND SECURITY

- Ongoing work has been taken place regarding fencing reviews, signage, and platform/parking lot camera project and concessions contract.
- Parkmobile has begun building SMART's mobile app within their system. Each parking lot has been assigned a zone number in addition to building the monthly parking option.
- Staff provided a SMART update to Marin County Sheriff's Office patrol supervisors. After the meeting, the training moved to the train for a right of way/jurisdiction overview. Marin County unincorporated areas weave in and out of the SMART right of way, it was a valuable tour for first responders.
- Code Compliance continues to conduct daily sweeps of the pathway and right of way to ensure its proper use. Below, trespasser who was sleeping in the pathway was moved along in the early morning hours. During the last month, Code Compliance has made contact with over twenty trespassers, mainly in Sonoma County.





Another trespasser moved along from the pathway.

# GRANTS AND FEDERAL/STATE AND REGIONAL ACTIVITIES

#### <u>GRANTS:</u>

One Bay Area Grant (OBAG) Program/Sonoma County Transportation Authority (SCTA) - On May 8, the SCTA Board approved programming \$400,000 in OBAG funds to complete the funding package to construct the SMART Pathway in Petaluma between Payran to South Point, crossing over the Petaluma River and under Highway 101. In addition, the SCTA Board programmed \$3 million towards the Town of Windsor's project to reconstruct the intersection of Windsor River Road/Windsor Road/SMART Railroad near the Windsor SMART Station.

*Bike Share Capital Program* - The Metropolitan Transportation Commission (MTC) has invited select applicants to submit grant requests by June 30, 2017, to fund Bike Share Program capital costs. There is \$2 million available region-wide and the agencies invited to apply are the Cities of Alameda, Fremont, Palo Alto, Richmond and the Transportation Authority of Marin (TAM), on behalf of the Sonoma-Marin Area Rail Transit jurisdictions. TAM and SCTA staffs are convening meetings with participating jurisdictions in preparation for submitting the final application for capital funds and developing proposals for coverage of operating costs. Recommended projects are expected to be presented to MTC's Commission in September 2017 with construction completed by spring 2020.

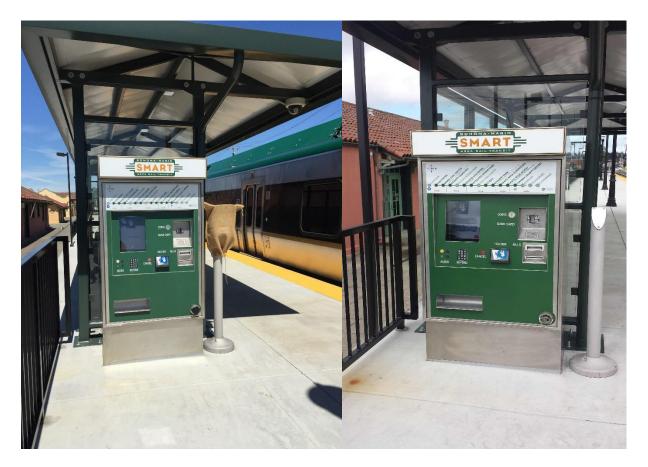
#### OTHER REGIONAL ACTIVITIES:

*Clipper® Update* - As of May 8, all Clipper-related equipment has been installed throughout the SMART system, including VenTek's Clipper®-enabled card vending machines at each SMART station platform and Cubic's fare collection card validators on SMART platforms.

The launch of Clipper<sup>®</sup> services associated with SMART is scheduled for June 17. On that date, the sale of SMART's 31-day monthly pass will be made available through all Clipper<sup>®</sup> channels, including retail sales, web site, at transit operator office sales terminals and through the machines on SMART platforms. The 31-day monthly pass products become active and start the 31-day eligibility period after the patron tags their Clipper<sup>®</sup> card to a validator for the first time. The card vending machines on the platform will sell new Adult Clipper<sup>®</sup> cards and will allow patrons to add value to any full fare or discount fare Clipper<sup>®</sup> cards (Adult, Youth, Senior or Regional Transit Connection for persons under 65 years old with a disability). Patrons can also purchase SMART's full fare and discount fare 31-day monthly pass on any Clipper<sup>®</sup> card using the machines on the platform.

Efforts are underway to encourage the public to acquire early any discount cards for Youth (5-18), Senior (65+) and RTC riders. Riders will need these discount cards to be eligible to receive the discount fares adopted by the SMART Board. Clipper<sup>®</sup> marketing teams are scheduling specific outreach events to seniors starting in May in an effort to get senior discount cards distributed as widely as possible. Clipper<sup>®</sup> marketing teams are also scheduling a series of outreach events at SMART platforms starting in June, with a specific schedule not yet released as of the writing of this report.

Clipper<sup>®</sup> fare collection is scheduled to begin July 5, with on platform validators being enabled for patrons to "tag on" at their origin station and "tag off" at their destination station. From July 5 through September 4, Adult fares will be offered at a 50% off promotional rate to match all the discount (Youth, Senior, RTC) fare rates. The fares are calculated automatically by the platform validators. The 31-day monthly pass will also be sold at a discount rate for adults through September 4.



#### TRANSIT OPERATOR COORDINATION:

*Transit Technical Advisory Groups* - SMART staff continues to participate in additional monthly transit coordination meetings above and beyond coordination directly related to the start of SMART services. The Metropolitan Transportation Commission (MTC) hosts several monthly meetings related to transit attended by SMART staff:

- Transit Finance Working Group;
- Transit Wayfinding (Regional Wayfinding-Regional Hub Signage Program);
- Real-Time Transit information working group;
- Regional 511.org Transit Information; and,
- o Clipper Staff Liaison Committee.

In addition, the Sonoma County Transportation Authority (SCTA) hosts a Transit Technical Advisory Committee attended by SMART staff (May 10 most recent meeting).

#### State Route 37 Project, MOU between TAM, SCTA, NCTPA, and STA

The Transportation Authority of Marin (TAM), Sonoma County Transportation Authority (SCTA), Napa County Transportation Planning Agency (NCTPA) and Solano Transportation Authority (STA) have entered into a Memorandum of Understanding (MOU) to continue to jointly study needed improvements to State Route (SR) 37. Currently, STA will be lead for analyzing rail options for SR 37 Corridor as part of the overall alternative modes analysis, including having WETA look at providing ferry service from Vallejo to Larkspur. The last SR 37 Steering Committee meeting was held on May 4<sup>th</sup>, 2017 at the Mare Island Museum in Vallejo, which was attended by a staff member. The next meeting is scheduled for September 7<sup>th</sup>, 2017. Additionally, a policy committee will meet on the first Thursday of every odd month, and is made up of the following members:

Marin Elected Officials
Damon Connolly, MTC Commissioner
Judy Arnold, Marin County Board of Supervisor
Stephanie Moulton-Peters, Councilmember, City of Mill Valley
Napa Elected Officials
Mark Luce, MTC Commissioner
Keith Caldwell, Napa County Board of Supervisor
Leon Garcia, Mayor City of American Canyon
Solano Elected Officials
Bob Sampayan, Mayor City of Vallejo
Jim Spering, MTC Commissioner
Vice Chair Erin Hannigan, Solano County Board of Supervisors
Sonoma Elected Officials
Chair David Rabbitt, Sonoma County Board of Supervisors
Jake Mackenzie, MTC Commissioner Chair
Susan Gorin, Sonoma County Board of Supervisors

*Surveys* - On board surveys are highly valuable to us as a means of obtaining vital information and opinions from a cross section of customers. We can retrieve data on customer trip characteristics, travel behavior, demographic characteristics, and customer attitudes about our service.

When we open for service, it's crucial that we obtain this type of information so we can make any necessary adjustments & improvements because we will be learning a lot at the beginning of service. Some examples of questions we can ask include: How clean is the train? How many days a week would you ride SMART? How helpful has SMART staff been? How was your experience finding the station and boarding?



# COMMUNITY OUTREACH

#### **Community Outreach | Presentations and Community Events**

As SMART prepares to launch its passenger service, SMART's Communication and Marketing team is fully engaged in delivering SMART's rail safety message; further building community awareness through information booths at community events; conducting school safety presentations; hosting static train displays; producing a robust social media program; and responding to public calls and emails.

As outlined below, SMART's Communication and Marketing team has participated in many events this spring, including hosting a static train display and informational booth at the Petaluma Butter and Eggs Day Parade, which touched more than 1,000 members of the public. In addition to the Petaluma event, SMART attended three Earth Day events, delivered 5 rail safety presentations to 82 Sonoma County Transit bus operators and staff, and hosted a second static train display at the Town of Windsor Parade. Bringing the train to Windsor was well received, with about 500 attendees, and provided an excellent opportunity to connect with the community there.

Since the last SMART Board meeting, outreach staff has participated in the following community events and presentations:

- April 17 | Earth Day Sonoma State University (Rohnert Park)
- April 18 | Sonoma County Transit Bus Driver Safety Presentations (Santa Rosa)
- April 20 | Sonoma County Transit Bus Driver Safety Presentations (Santa Rosa)
- April 20 | Marin County Earth Day (San Rafael)
- April 20 | Santa Rosa Earth Day (Santa Rosa)
- April 28 | Sonoma County Office of Education Design Thinking Class (Santa Rosa)
- April 29 | Butter and Eggs Day (Santa Rosa)
- May 5 | Cinco de Mayo (Santa Rosa)
- May 6 | Human Race (Santa Rosa)
- May 6 | Static Train Display (Windsor)
- May 6 | Santa Rosa Senior Expo (Santa Rosa)



SMART Community Outreach team sharing information with the public at the Petaluma Butter and Eggs Parade



Future train riders check out the SMART train at the Petaluma Butter and Eggs Parade



Sharing safety tips with Town of Windsor residents

#### Community Outreach | School Rail Safety Education

Rail safety education remains a top priority for SMART as the agency nears the opening of passenger service. SMART outreach staff continues to emphasize rail safety at all community presentations, outreach events, on all major social media platforms, as well as paid media. By delivering age-appropriate presentations to Sonoma and Marin County audiences, the agency works hard to increase the public's awareness of the importance of being safe around trains and tracks. SMART also continues to work with Operation Lifesaver, a national non-profit railroad safety education organization, to help reinforce safety messages.

SMART safety presentations can be arranged by contacting SMART's communications team via email at <u>info@sonomamarintrain.org</u> or by calling the SMART outreach hotline at (707) 794-3077.

	SCHOOLS			PRESENTATIONS			ATTENDEES		
Year	SONOMA	MARIN	TOTAL	SONOMA	MARIN	TOTALS	SONOMA	MARIN	TOTAL
2015	8	15	23	8	15	23	2,292	7,361	9,653
2016	17	26	43	38	60	98	6,345	10,309	16,654
2017	6	1	7	14	1	15	2,226	230	2,456
			73			136			28,763

### SCHOOL SAFETY PRESENTATIONS

### MARKETING

#### **Digital Programs | Website**

SMART's new customer-focused website will go live, coinciding with SMART's customer service department, in advance of the opening of passenger service later this spring.

The new website will provide information on: fares; schedules; stations location and amenities; customer service; and the latest information on SMART. The new website will also provide information on connecting with SMART's public transportation partners to help passengers make smooth and seamless connections.

SMART's email newsletters, with a reach of more than 8,700 recipients, also plays an important role as an increasing number of people get their news and information from digital sources.

SMART's social media program continues to grow. Platforms include Facebook, Twitter Instagram and Snapchat. Safety continues to be our primary message on our social media portals. With the jurisdictions adopting Quiet Zones, social media plays an important role in providing real-time safety information.

SMART's most popular Facebook post for this period: Notification of Petaluma's Quiet Zone and important safety information.

April 19 at 5:38pm - 🕥	
URGENT SAFETY ADVISORY: The City of Petaluma h established a Quiet Zone during SMART's systemwide The Federal Railroad Administration has recommended comply, and not use safety horns at 7 of the 9 crossings there is an emergency. For public safety, SMART's Gen directed the operations division to develop procedures t safely as possible. We will update you when this takes e	safety testing period. today that SMART in Petaluma, unless eral Manager today o implement this as
Because SMART is not aware of any safety outreach co of Petaluma, SMART is urging motorists and pedestrian caution in the Petaluma area. Be alert and aware at all t quickly appear at any time during this testing period. Tal the following railroad crossings: D Street; E. Washington	is to use extreme times trains can ke extra caution at
Payran Street; Southpoint Blvd.; N. McDowell Blvd.; and horn will continue to be used at crossings at Caulfield La Grove Park at Riverbend.	d Corona Road. The ane and at Cedar
Payran Street; Southpoint Blvd.; N. McDowell Blvd.; and horn will continue to be used at crossings at Caulfield Li	d Corona Road. The ane and at Cedar
Payran Street; Southpoint Blvd.; N. McDowell Blvd.; and horn will continue to be used at crossings at Caulfield La Grove Park at Riverbend.	d Corona Road. The ane and at Cedar
Payran Street; Southpoint Blvd.; N. McDowell Blvd.; and horn will continue to be used at crossings at Caulfield La Grove Park at Riverbend. Please share this urgent safety advisory with your friend	d Corona Road. The ane and at Cedar ds and family.
Payran Street; Southpoint Blvd.; N. McDowell Blvd.; and horn will continue to be used at crossings at Caulfield Li Grove Park at Riverbend. Please share this urgent safety advisory with your friend	d Corona Road. The ane and at Cedar ds and family.

#### Media | News Coverage

- May 6, 2017: North Bay Communities Push for 'Quiet Zones' Along SMART Tracks (NBC Channel 11/KNTV)
- May 6, 2017: Marin public meetings: May 8-12 (Marin Independent Journal)
- May 3, 2017: San Rafael wrestles with starting quiet zones (Marin Independent Journal)
- May 2, 2017: SMART to Sound Train Horns in Petaluma Again Over City's Objection (Mass Transit Magazine)
- May 1, 2017: SMART sounding horns in Petaluma again (Marin Independent Journal)
- May 1, 2017: SMART to sound train horns in Petaluma again over city's objection (Santa Rosa Press Democrat)
- April 28, 2017: SMART seeks to advance Larkspur extension amid uncertainty over federal support (Santa Rosa Press Democrat)
- April 28, 2017: Lawsuit over possible freight rail operations along Eel River headed to Supreme Court (Santa Rosa Press Democrat)
- April 27, 2017: SMART lands \$13.3M for Larkspur extension (North Bay Business Journal)
- April 26, 2017: Larkspur rail extension lands \$13.3M boost (Marin Independent Journal)
- April 25, 2017: SMART, Marin First Responders To Conduct Drill Wednesday (San Rafael Patch)
- April 22, 2017: Petaluma clears out its homeless camps (SF Bay News)
- April 21, 2017: New Downtown San Rafael Transit Center Plan Moves Forward (Mass Transit Magazine)
- April 20, 2017: New downtown San Rafael Transit Center plan moves forward (Marin Independent Journal)
- April 20, 2017: SMART Quiet Zone OK'd for Petaluma; Marin to Start Process (Mass Transit Magazine)
- April 20, 2017: Sightseeing via the new SMART train (San Francisco Chronicle)
- April 18, 2017 SMART quiet zone OK'd for Petaluma; Marin to start process (Marin Independent Journal)
- April 19, 2017: In reversal, SMART trains will abide by Petaluma's new quiet zone for horns (Santa Rosa Press Democrat)
- April 19, 2017 *Linda Erdmann: Lining pockets instead of fixing roads* (The Union)
- April 18, 2017 Dick Spotswood: Debating pants on a train that's still in limbo (Marin Independent Journal)

- April 16, 2017 Marin Voice: Does TAM's survey really reflect residents' needs? (Marin Independent Journal)
- April 16, 2017 Marin IJ Editorial: Don't price the public out of public transit (Marin Independent Journal)
- April 14, 2017: Petaluma implementing quiet zone for SMART Trains (ABC Channel 7/KGO TV)
- April 14, 2017: Petaluma advances quiet zone for SMART trains as testing continues (Petaluma Argus Courier)
- April 13, 2017 SMART Train: Petaluma to launch quiet zone; San Rafael, Novato await OK (Marin Independent Journal)
- April 13, 2017: SMART Focuses on Train Passenger Attire, Conduct (Mass Transit Magazine)
- April 13, 2017: Safety concerns may impede SMART debut (Marin Scope Community Newspapers)
- April 12, 2017: *SMART focuses on train passenger attire, conduct* (Marin Independent Journal)
- April 8, 2017: Upcoming storm not expected to delay SMART Train testing in San Rafael (ABC Channel 7/KGO TV)
- April 7, 2017: Gas tax increase means millions for Marin (Marin Independent Journal)
- April 7, 2017: SMART rail riders will have to pay to park (Marin Independent Journal)
- April 7, 2017: SMART Commuter Rail Waits for Testing Perfection Before Launch (Mass Transit Magazine)
- April 7, 2017: *Golden Gate Bridge train service?* It's time to get on board (Fox & Hounds)
- April 6, 2017: CPUC urges public safety at crossings for SMART train service (Fox TV/KTVU Channel 2)
- April 5, 2017: SMART Train Construction Crews Shore Up Hillsides (CBS Channel 5/KPIX TV)
- April 5, 2017: SMART trains likely to run by summer (Santa Rosa Press Democrat)
- April 4, 2017 CA: Landslide Risk in San Rafael Halts SMART Testing (Mass Transit Magazine)
- April 4, 2017: Crews work to shore up hillsides as SMART rail opening nears (SF Gate)
- April 3, 2017: *SMART train expected by the end of spring* (Sonoma State Star)
- April 3, 2017: Landslide risk in San Rafael halts SMART testing (Marin Independent Journal)
- April 1, 2017: SMART cleaning up tracks ahead of train service (Petaluma Argus Courier)
- March 29, 2017: Waiting on a Train (Bohemian)
- March 23, 2017: Marin's population takes a dip, census data show (Marin Independent Journal)

- March 22, 2017 CA: San Rafael reluctantly OKs SMART deal involving Larkspur extension (Mass Transit Magazine)
- March 21, 2017: San Rafael reluctantly OKs SMART deal involving Larkspur extension (Marin Independent Journal)
- March 20, 2017: Marin drafts transportation wish list for toll moola (Marin Independent Journal)
- March 16, 2017: San Rafael state of the city: Financially sound (Marin Independent Journal)
- March 15, 2017: San Rafael, SMART address traffic concerns with help from Jared Huffman (Santa Rosa Press Democrat)
- March 15, 2017: Residents voice opposition to SMART's Larkspur Landing extension (Marin Scope Community Newspapers)
- March 15, 2017: Solution at hand for downtown San Rafael SMART traffic concerns (Marin Independent Journal)
- March 13, 2017: Petaluma on track to implement SMART train quiet zones in April (Santa Rosa Press Democrat)
- March 13, 2017 CA: San Rafael Reality Bite: No Delay in SMART Trains to Larkspur (Mass Transit Magazine)
- March 12, 2017: Petaluma appears ready to limit SMART train horns...or is it? (Santa Rosa Press Democrat)